

TRAVIS COUNTY REENTRY SUCCESS GUIDE

REVISED FEBRUARY 2014



*A Guide to Travis County Area Resources for
People Leaving Jail or Prison*

A PUBLICATION OF THE TRAVIS COUNTY JUSTICE AND PUBLIC SAFETY DIVISION,
CRIMINAL JUSTICE PLANNING DEPARTMENT

This is a publication of:

**Travis County Justice and Public Safety Division
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INTRODUCTION

The Travis County Reentry Success Guide was created for the benefit of those in need of information regarding resources that may be available to former offenders and their families during the reentry process after incarceration. Not all local services are listed in the guide. We hope that you will use the guide as it was intended – as an information springboard for your success after incarceration.

Providers of basic needs services may have significant waiting periods for services or they may have closed some services to contain costs. Please be patient when calling – these providers are here to help you and many other Travis County residents. Please be aware that there are costs associated with some resources listed in this guide. Planning ahead for your release as far in advance as possible is recommended to ensure that you have an action plan for reentry.

Note: Travis County does not provide information on reentry resources for other Texas Counties. Calling the Statewide Texas 2-1-1 is recommended; See this guide for more information on the Statewide Texas 2-1-1 system for resource information.

The Travis County Reentry Success Guide is updated monthly. Although every effort is made to ensure the accuracy of the information in the guide, some listings may change between each update. We appreciate and welcome your comments, deletions or updates to the Travis County Reentry Success Guide. Please contact:

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P.O. Box 1748, Austin, TX. 78767
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DISCLAIMER: The Travis County Criminal Justice Planning Department, Justice and Public Safety Division does not endorse any of the organizations or facilities that are included in the Travis County Reentry Success Guide. The presence of an agency or service in this listing does not constitute an endorsement, nor does the absence of an agency indicate disapproval. Users are free to duplicate any or all parts of this directory as desired as long as copies are not reproduced to be sold.

2-1-1



2-1-1 Texas, a program of the Texas Health and Human Services Commission, is committed to helping Texas citizens connect with the services they need. Whether by phone or internet, our goal is to present accurate, well-organized and easy-to-find information from over 60,000 state and local health and human services programs.

You can access 2-1-1 using the telephone or internet:

Telephone: Dial 2-1-1

- When you dial **2-1-1**, select a language, and then choose “Option 1” for information on services in your area. Available 24 hours a day, 7 days a week throughout the year. Information is available in more than 90 languages.
- If you are calling from outside of Texas, or have technical difficulties when dialing 2-1-1, please dial our toll free alternate access number at 1-877-541-7905. For TTY access, please dial 1-877-833-4211.

Internet: www.211centraltexas.org

- Be honest and upfront about your criminal background with the **2-1-1** staff. They are trained resource data specialists and can do a much better job for you if they can look at referrals that you qualify for.
- Be prepared with a pen and paper to take notes when you call. Be specific about what you need when you call. Have a list of written questions ready to go - use them as a guide.

RELEASE PLANNING

As you begin planning for your release you first need to take an inventory of issues you may face when you return to the community. All of the areas listed below can interfere with your success in establishing a stable life once you are released. **Use the checklist to help determine which areas may be a problem for you.** When finished, look at the areas and start developing a plan to address them. This will help you decide what you need to do now to assist in your transition to life on the outside. Dealing with these issues before release may also help make them less overwhelming.

Issues to Face Upon Release	This is a possible problem for me.	I can take care of this.	I need help with this.
Chemical Abuse			
Lack of money			
Transportation			
Child Care			
Family Problems			
Housing			
Clothing			
Medical			
Telephone			
Job Skills			
Education			

Be aware that any of these areas may interfere with a successful plan! Don't ignore them. Life planning takes patience and commitment.

TIP: Did you know that the Texas Department of Criminal Justice (TDCJ) has a new statewide toll free telephone number? This number is to help answer questions about reentry. For help, call the TDCJ Reentry and Rehabilitation toll free number at 1-877-887-6151.

MENTAL HEALTH & SUBSTANCE ABUSE

<p>Al-Anon & Al-Ateen Al-Anon offers hope, and help to families, and friends of alcoholics. Al-Ateen does the same for those under age 20. To find meetings near you, please call (512) 441-8591 or visit the website.</p> <p>For Al-Anon literature or information about meetings, please visit the Information Center.</p>	<p>Austin Al-Anon/Al-Ateen Information Center 6301 Manchaca Road, Ste. F Austin, TX 78745 (512) 441-8591</p> <p>Office hours: 10:00a to 2:00p Monday - Friday</p> <p>http://austinalanon.org http://texas-al-anon.org/</p>
<p>Alcoholics Anonymous (AA) A fellowship of men and women who share their experience, strength and hope with each other that they may solve their common problem and help others to recover from alcoholism. The only requirement for membership is a desire to stop drinking. To find meetings near you, please call the 24 Hour Hotline or visit the website.</p> <p>Alcoholics Anonymous (AA) 24 Hour Club The 24 Hour Club is always open for anyone in recovery from alcoholism and addiction to be in fellowship with each other.</p>	<p>Hill Country Intergroup 1825 Fortview Road Suite #104 Austin, Texas 78704 24 Hour Hotline (512) 444-0071</p> <p>www.austinaa.org</p> <p>Alcoholics Anonymous (AA) 24 Hour Club 1000 Prairie Austin, TX. 78758 (512) 837-9362</p>
<p>Austin Clubhouse Offers a supportive community for people diagnosed with mental illness. Services include transitional employment, supported employment, and independent employment, as well as social events.</p> <p>Hours: Tuesdays through Fridays, 9:00AM-5:00PM</p>	<p>4425 Red River St. Austin, TX 78751</p> <p>(512) 925-5877 E-mail: info@austinclubhouse.org http://austinclubhouse.org/</p>
<p>Austin Lakes Hospital Provides inpatient and outpatient psychiatric services for adults. Services include crises intervention, assessment, nursing care, medication management, and after-care planning. Uninsured individuals must go through ATCIC's Psychiatric Emergency Services (PES).</p>	<p>1025 E. 32nd St. Austin, TX 78705</p> <p>Emergency 24/7: (512) 544-5253 www.austinlakeshospital.com</p>

<p style="text-align: center;">Austin Men's Center</p> <p>A private practice providing addiction counseling, men's relationship groups, smoking cessation counseling, individual and group therapy, and anger management classes for men and women. Classes are \$40/session. Individual counseling is \$100/session. Some sliding scale services available.</p>	<p>Various locations in Austin.</p> <p>(512) 477-9595 www.austinmenscenter.com</p>
<p style="text-align: center;">Austin Recovery</p> <p>Offers a number of programs including detox, men and women's programs for Short-Term residential treatment (usually up to 30 days) and the Journey Program (usually 90 days or more). Also offer a program for women with children called Family House.</p> <p>Austin Recovery offers free intervention classes, outpatient services, alumni support, family programs, aftercare and community education.</p>	<p>8402 Cross Park Drive Austin, TX 78754</p> <p>(512) 697-8600</p>
<p style="text-align: center;">Austin State Hospital (ASH)</p> <p>ASH works in partnership with patients and their families to develop a recovery and wellness plan that supports each patient's return to his or her community.</p> <p>Provides state funded psychiatric services for adults, adolescents, and children. Phones are answered 24 hours a day, 7 days a week.</p> 	<p>4110 Guadalupe St. Austin, TX 78751</p> <p>(512) 452-0381 After hours admission: (512) 419-2810</p> <p>www.dshs.state.tx.us/mhhospitals/austinh/default.shtm</p>
<p style="text-align: center;">Austin Stress Clinic (ASC)</p> <p>A privately owned business that specializes in providing classroom-based programs to both voluntary and court-ordered clients to help develop healthier, less harmful ways of managing problems, and building better relationships.</p>	<p>5555 N. Lamar Blvd. Suite L123 Austin, TX 78751</p> <p>(512) 326-1717 www.austinstress.org</p>

Austin Travis County Integral Care (ATCIC)

Provides community-based mental health, mental retardation, and substance abuse services to adults and children. Services include information and referral, psychiatric evaluation, 24-hour crises intervention, medication support, inpatient treatment, employment and vocational services, case management, family support, respite care, housing, supported living and residential services.



NOTE: Austin Travis County MHMR has changed its name to Austin Travis County Integral Care

Robert T. Chapa Administrative Office

1430 Collier St.
Austin, TX. 78704
(512) 447-4141
hours: 8:00 AM to 5:00 PM

**PES Psychiatric Emergency Services
Walk-in Clinic Open 24 hours.**

56 East Avenue, Nadine Jay Bldg.
Austin, Texas 78701
Bus Line 17,21, 22

24-hour Crisis Hotline
(512) 472-4357 (HELP)

www.integralcare.org

Beyond Today

Promotes peer support and recovery services while informing policy to provide individuals the tools they need to improve their health and wellness in order to live self-directed, self-fulfilled lives and reach their full potential.

PO Box 301616
Austin, TX 78705

(512) 879-9930
<http://beyondtoday.us/>

Capital Area Counseling

Offers sliding fee scale (\$10-\$50, based on income), no session limit counseling for individuals, families, couples, children, and groups. Appointments available 7 days a week and evening appointments are available Monday-Friday.

2824 Real St.
Austin, TX 78722

Call for a screening and appointment:
(512) 302-1000

<http://www.cacaustin.org/>

Clean Investment Inc. and Counseling Centers (CICC)

Offers clients outpatient care, education, case management and counseling for people struggling with substance abuse and addiction. Payment plans are available.

Hours: Monday-Thursday 10:00 AM to 8:30 PM
Friday 10:00 AM to 6:00 PM

1212 East Anderson Lane
Suite 300
Austin, TX. 78752

(512) 477-6690
www.cleaninvestmentsinc.com

<p style="text-align: center;">Cocaine Anonymous (CA)</p> <p>CA is a 12-step program for people addicted to cocaine.</p> <p>To find a meeting, call the hotline or visit the website.</p>	<p>Austin Hotline: (512) 339-HELP (4357)</p> <p>To find a meeting, call (512) 479-9327 or go to www.ca-scta.org</p>
<p style="text-align: center;">Communities for Recovery</p> <p>Provides volunteer peer support service to individuals struggling with addiction and/or a co-occurring mental health disorder. Programs include peer coaching, 12-step programs, and counseling.</p>	<p style="text-align: center;">4110 Guadalupe Street Building 635 Austin, TX 78751</p> <p style="text-align: center;">(512) 758-7687 www.cforr.org</p>
<p style="text-align: center;">Community AIDS Resources Education (C.A.R.E.)</p> <p>Provides HIV testing, counseling, street outreach and education, case management, substance abuse treatment, and support groups. Support services are limited to those living with HIV and AIDS.</p> <p>NOTE: Austin Travis County MHMR has changed its name to Austin Travis County Integral Care</p>	<p style="text-align: center;">Austin Travis County Integral Care 1631 E. 2nd St. Building E Austin, TX. 78702</p> <p style="text-align: center;">(512) 804-3650 www.integralcare.org</p>
<p style="text-align: center;">CommUnity Care</p> <p>Providers deliver services to adults and children in individual, group, family and couples sessions. These providers are fully bilingual in Spanish and English. The behavioral health care providers use a variety of brief therapy approaches to assist patients challenged by mild to moderate behavioral disorders. This includes substance abuse disorders.</p>	<p style="text-align: center;">Multiple locations throughout Austin. See reference in back of guide.</p> <p style="text-align: center;">CommUnity Care Austin 15 Waller Street, 5th Floor Austin, TX 78702</p> <p style="text-align: center;">(512) 978-9015 www.communitycaretx.org</p>
<p style="text-align: center;">Depression & Bipolar Support Alliance (DBSA)</p> <p>Our mission is to improve the lives of people living with mood disorders by providing self-help support groups and educating the public about these treatable medical disorders.</p> <div data-bbox="386 1497 625 1667" data-label="Image"> </div>	<p style="text-align: center;">Toll-Free Nationwide Hotline: (800) 826-3632</p> <p style="text-align: center;">Austin Area Contacts: Clayton Loban (512) 655-3272 Teri Villanueva (512) 655-3272</p> <p style="text-align: center;">http://www.dbsalliance.org/</p>

<p style="text-align: center;">DrugClass.Org: Drug Offender and DWI Education Program Provides state- approved Drug Offender and DWI classes certified by Texas Dept. of State Health Services. Participants receive a state issued certificate of completion needed for re-instatement of their Texas driver's license.</p> <p style="text-align: center;">12 Hour DWI Program -Cost \$75 15 Hour DOEP Program-Cost \$85</p>	<p style="text-align: center;">To enroll, please contact: Ruby A. Cortez 6633 East Hwy 290 #212 Austin, TX 78723</p> <p style="text-align: center;">(512) 524-8982 (512) 945-3060 www.drugclass.org</p>
<p style="text-align: center;">Hill Country Counseling Center Provides mental health services for adults and children, including partial hospitalization programs, intensive outpatient, and individual and family therapy. Sliding scale fees.</p>	<p style="text-align: center;">1433 Fairfield Dr. Austin, TX 78758</p> <p style="text-align: center;">(512) 491-8444 http://hillcountrycmhc.com/</p>
<p style="text-align: center;">Jewish Community Association of Austin Offers interfaith couples discussion groups, counseling services on sliding fee scale, information and referrals for various service programs in the Jewish and Austin community.</p>	<p style="text-align: center;">7300 Hart Lane Austin, TX. 78731</p> <p style="text-align: center;">(512) 735-8000 www.shalomatx.org</p>
<p style="text-align: center;">Lifeworks Provides individual and family counseling for youth and adults. Services offered on a free or sliding scale basis. Services are provided at various offices throughout the community.</p>	<p style="text-align: center;">Three locations throughout Austin.</p> <p style="text-align: center;">3700 S 1st St. Austin, TX 78704 (512) 735-2400 www.lifeworksaustin.org</p>
<p style="text-align: center;">Lone Star Circle Of Care Provides outpatient mental healthcare services for both children and adults. Services include psychiatric care, counseling, and case management. If you are uninsured, sliding fee scales apply. Accepts MAP.</p>	<p style="text-align: center;">Clinics in Austin, Round Rock and Georgetown</p> <p style="text-align: center;">(512) 524-9273 Toll Free: (877) 800-5722 www.lscctx.org/</p>
<p style="text-align: center;">Marijuana Anonymous (MA) MA is a 12-step program for people addicted to marijuana.</p> <p style="text-align: center;">To find a meeting, call the hotline or visit the website.</p>	<p style="text-align: center;">(800) 766-6779</p> <p style="text-align: center;">Contact for meetings: Jennifer J. (254) 723-2135 Jay G. (512) 264-4178</p> <p style="text-align: center;">www.marijuana-anonymous.org</p>

<p style="text-align: center;">Narcotics Anonymous (NA)</p> <p>Narcotics Anonymous is a non-profit fellowship or society of men and women for whom drugs had become a major problem.</p> <p>To find a meeting, call the hotline or visit the website.</p>	<p style="text-align: center;">(512) 480-0004 (Call for local meeting times and locations.)</p> <p style="text-align: center;">www.ctana.org</p>
<p style="text-align: center;">NAMI Austin</p> <p>Volunteer network of individuals working together to improve the quality of life for those affected by severe and persistent mental illness. Provide FREE educational classes and support groups for individuals living with a mental illness and their families/caregivers. Please call for meeting times.</p> <p style="text-align: center;">Monday – Thursday, 10:00 AM – 4:00 PM</p>	<p style="text-align: center;"><u>Mailing Address:</u> PO Box 302398 Austin, TX 78703</p> <p style="text-align: center;"><u>Location:</u> Austin State Hospital 4110 Guadalupe St. Bldg. 781, 4th Floor, Room 419 Austin, Texas 78751</p>
<p style="text-align: center;">OSAR: Outreach, Screening, Assessment, and Referral</p> <p>A free program funded by Texas State Department of State and Health Services that provides:</p> <ul style="list-style-type: none"> • Confidential alcohol and drug screenings and assessments • Referrals to inpatient/outpatient programs • Brief interventions, including motivational counseling • Education and Support • Case Management 	<p style="text-align: center;">For more information, please call (512) 244-8444 Toll Free 1 (800) 841-1255</p> <p style="text-align: center;">Assessments Provided at offices in Travis, Williamson, Bell, Brazos, Burnet, and Bastrop Counties.</p>
<p style="text-align: center;">Project Fresh Start</p> <p>A free counseling program intended to help people released from jail or prison within the past two years to change old patterns related to substance use and other behaviors that could lead to reincarceration. Participants can be eligible to receive up to a total of \$60.00 in gift cards while in the program. Participants can also receive 24-hour bus passes after each appointment to help with transportation home. Project Fresh Start is a free-standing program. All services and the details of meetings are confidential.</p>	<p style="text-align: center;">7215 Cameron Road Austin, TX 78752</p> <p style="text-align: center;">(512) 458-2437 www.asaustin.org</p>
<p style="text-align: center;">Rape, Abuse and Incest National Network</p> <p>Offers support groups to meet the needs of those who have been affected by sexual violence. (Note: these support groups are not therapy, and do not replace licensed therapeutic services).</p>	<p style="text-align: center;">Free, confidential, 24/7 Hotline: 1 (800) 656-4673 (HOPE) www.rainn.org</p>


<p style="text-align: center;">Samaritan Counseling Center</p> <p>A non-profit counseling ministry whose mission is to promote hope, healing, and wholeness through accessible services for the child, adult, family and community. Sensitive to faith, but do not impose religion. Fees are on sliding fee scale, and scholarships are available.</p>	<p>Services provided at several offices throughout Central Texas. For more information, please call:</p> <p style="text-align: center;">(512) 451-7337 www.samaritan-center.org</p>
<p style="text-align: center;">SafePlace Domestic Violence and Sexual Assault Survival</p> <p>Provides programs to end sexual and domestic violence through safety, healing, prevention, and social change.</p> <p>Provides an emergency shelter for women and children escaping domestic violence; an off-site shelter is available for men seeking safety.</p>	<p style="text-align: center;">24-Hour Hotline 267-SAFE (7233) or 927-9616 TTY</p> <p style="text-align: center;"> www.safeplace.org</p>
<p style="text-align: center;">Seton Shoal Creek Hospital</p> <p>Provides inpatient and outpatient psychiatric services for adults, children, adolescents and older adults. Free assessments to determine need for hospitalization. Funding available for qualified persons.</p>	<p style="text-align: center;">3501 Mills Ave. Austin, TX 78731</p> <p style="text-align: center;">(512) 324-2000 www.seton.net/locations/shoal_creek</p>
<p style="text-align: center;">The S.H.A.C (Self Help and Advocacy Center)</p> <p>Offers supportive and educational groups, computer access, outreach, peer support, and seminars focused on mental health recovery. Programs and services include computer classes, job training programs, arts and crafts, and Tai Chi.</p>	<p style="text-align: center;">3205 South 1st St. Austin, TX 78704</p> <p style="text-align: center;">(512) 442-3366 www.kimdara.com/shac/</p>
<p style="text-align: center;">Sol Community Counseling</p> <p>Provides quality, affordable counseling services to the Austin Community. Fees on sliding scale and generally range between \$40-60 per session.</p>	<p style="text-align: center;">3400 Kerby Ln. Austin, TX 78703</p> <p>Call (512) 366-0954 for intakes and appointments. http://www.solcommunitycounseling.com/</p>
<p style="text-align: center;">Waterloo Counseling</p> <p>Offers sliding scale fee individual, family and couple counseling for straight, gay, lesbian, bisexual, and transgendered adults and clients. Also offers a number of therapy support groups.</p>	<p style="text-align: center;">314 E. Highland Mall Suite 301 Austin, Texas 78752</p> <p style="text-align: center;">(512) 444-9922 www.waterloocounseling.org</p>


<p>YWCA Counseling Referral/Center for Women</p> <p>Offers counseling to women and their families dealing with such issues as depression, anxiety, and relationship challenges. Sliding scale fees apply, based on household income and number of dependents.</p>	<p>2015 S. IH-35 Suite 110 Austin, TX. 78741</p> <p>(512) 326-1222 www.ywcaaustin.org</p>
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ID/LEGAL/COURT INFORMATION

<p>The Attorney General - State Attorney General</p> <p>Employers may obtain information from the State Attorney General's Office regarding occupational barriers for the licensing of individuals with criminal records, and whether the state has laws that limit what employers may ask job applicants.</p>	<p>300 W. 15th St. Austin, TX. 78701</p> <p>(512) 463-2100</p> <p>www.oag.state.tx.us public.information@texasattorneygeneral.gov</p>
<p>The Attorney General of Texas Child Support Division - Family Initiatives section</p> <p>Incarcerated parent projects managed under the Family Initiatives section of the Child Support Division encourage parents to remain emotionally and financially engaged with their children during and after incarceration. The Incarcerated Parent and Re-entry program specialist partners with the Federal Bureau of Prisons, Texas Department of Criminal Justice (TDCJ) and county jails to deliver information and resources to parents involved in the criminal justice system about paternity, child support and parenting time (access/visitation) issues.</p>	<p>Parents who are having difficulty exercising their parenting time rights (access/visitation) can call the Texas Access and Visitation Hotline: 1-866- 292-4636, Monday-Friday, 1-7 p.m.</p> <p>Texas Access and Visitation Hotline attorneys provide legal information about child custody, visitation, paternity and child support.</p> <p>To obtain legal forms, visitation letters, logs and other tools for resolving access and visitation issues, visit www.txaccess.org .</p> <p>For information about other Child Support Division services, please refer to the Miscellaneous section at the back of this guide.</p>

<p style="text-align: center;">City of Austin - Municipal Court</p> <p style="text-align: center;">Cases that are filed in Municipal Court include Class 'C' misdemeanor violations including:</p> <ul style="list-style-type: none"> • Traffic Violations – Moving and non-moving • Parking Violations • State Code Violations • City Ordinance Violations <p>TIP: You will not be arrested at any of the City of Austin Municipal Court locations when attempting to pay or resolve a fine! If you are unable to pay, community service hours are available.</p> <p>If you have recently served time at the Travis County Jail or the TDC Travis State Jail, you may qualify for time served. Bring proof of time served to see if you qualify.</p>	<p style="text-align: center;">Mailing Address: PO Box 2135 Austin, TX 78702</p> <p style="text-align: center;">(512) 974-4800</p> <p style="text-align: center;">Physical Locations: Downtown- 700 E. 7th St. Austin, TX 78701 North- 12425 Lamplight Village Ave. Austin, TX 78758 (in the Austin Police Substation) South - 5700 Manchaca Rd. Austin, TX 78745</p> <p style="text-align: center;">http://www.austintexas.gov/departments/municipal-court</p>
<p style="text-align: center;">City of Austin - Office of the Police Monitor</p> <p>Educates the community and promotes a high degree of mutual respect between police officers the public. The monitor engages the public in open dialogue over issues and incidents that may have affected the community and law enforcement.</p>	<p style="text-align: center;">Physical Location: 1520 Rutherford Lane Building 1 Suite 2.200A Austin, TX 78767</p> <p style="text-align: center;">Mailing Address: P.O. Box 1088, Austin, TX 78767</p> <p style="text-align: center;">(512) 974-9090 http://austintexas.gov/departments/police-monitor</p>
<p style="text-align: center;">Downtown Austin Community Court (DACC)</p> <p>The DACC handles public order offenses (public intoxication, possession of drug paraphernalia, disorderly conduct, etc.) committed in Downtown, East Austin, and West Campus. They also provide case management, substance abuse and housing resources for individuals that go through their court.</p>	<p style="text-align: center;">Physical Address: 719 E 6th St. Austin, TX 78701</p> <p style="text-align: center;">Mailing Address: P.O. Box 13464 Austin, TX 78711</p> <p style="text-align: center;">(512) 974-4879 http://austintexas.gov/departments/community-court</p>

<p>Internal Revenue Service – Taxpayer Advocate Service The Taxpayer Advocate Service is an independent organization within the IRS whose employees assist taxpayers who are experiencing economic harm, who are seeking help in resolving tax problems that have not been resolved through normal channels, or who believe that an IRS system or procedure is not working as it should.</p> <p>You may be eligible for Taxpayer Advocate Service assistance if:</p> <ul style="list-style-type: none"> • You are experiencing economic harm or significant cost (including fees for professional representation), • You have experienced a delay of more than 30 days to resolve your tax issue, or • You have not received a response or resolution to the problem by the date that was promised by the IRS. <p>The service is free, confidential, tailored to meet your needs, and is available for businesses as well as individuals.</p>	<p>30 E. 8th Street, Room 136 Stop 1005-AUS Austin, TX 78701</p> <p>(512) 499-5875</p> <p>or, call the Taxpayer Advocate Service toll-free phone number: 1-(877)-777-4778</p> <p>For TTY/TTD help call 1-(800)-829-4059 www.irs.gov/advocate</p> 
<p>Lawyer Referral Service of Central Texas A non-profit public service established by the Austin Bar Association. There is no charge to receive a referral. If you consult with a lawyer, you will be charged \$20 for up to 30 minutes. Lawyers will charge for their services if you decide to hire the lawyer. LRS does not provide free legal services.</p>	<p>Mailing Address: P.O. Box 218 Austin TX 78767</p> <p>(512) 472-8303 http://www.austinlrs.com/</p>
<p>Social Security Administration Administers social insurance programs including retirement, disability, Medicare, SSI, and survivor's benefits. Provides Social Security cards.</p>	<p>1029 Camino La Costa Austin, TX 78752</p> <p>5508 Hwy. 290 West, Bldg. B Austin, TX 78735</p> <p>National: 1 (800) 772-1213 Local: 1 (866) 627-6991 TTY: (512) 206-3724</p> <p>www.socialsecurity.gov</p>


<p>Texas Department of Criminal Justice (TDCJ) Manages offenders in state prisons, state jails and private correctional facilities that contract with TDCJ. The agency also provides funding and certain oversight of community supervision (previously known as adult probation) and is responsible for the supervision of offenders released from prison on parole or mandatory supervision.</p>	<p>Physical Address: 209 West 14th Street Austin, TX 78701</p> <p>Mailing Address: P.O. Box 13084 - Capitol Station Austin, TX 78711-3084</p> <p>(512) 463-9988 http://www.tdcj.state.tx.us</p>
<p>Texas Department of Public Safety Crime Record Services (CRS) & Fingerprint Services An individual may contact TDPS to obtain a copy of their state criminal history and learn about the process of sealing or expunging their records.</p> <p>TIP: A copy of your criminal history is important to have when job and house searching. You can obtain a copy submitting your fingerprints. The total cost is \$24.95.</p>	<p>7901 Cameron Rd #215 Austin, TX 78754</p> <p>1515 S Capital of Texas Hwy #114 Austin, TX 78746</p> <p>1515 S Capital of Texas Hwy #114 Austin, TX 78746</p> <p>http://www.txdps.state.tx.us/</p>
<p>Texas Department of Public Safety – Driver’s License Division</p> <p>Issues driver’s licenses and identification cards.</p> <p>For locations and hours, call Customer Service or visit the website.</p> 	<p>South: 6425 Interstate 35 Ste. 180 (Near 35 & William Cannon) Austin, TX 78744 (512) 444-5241</p> <p>Northwest: 13730 Research Blvd. Austin, Texas 78750-1812 (512) 506-2835</p> <p>Pflugerville: 216 E Wells Branch Pkwy Pflugerville, TX 78660 (512) 486-2800</p> <p>For other locations: Call 512-424-2600 or visit www.tdps.state.tx.us</p>


<p>Texas Department of Public Safety – Municipal Services Bureau (SURCHARGES)</p> <p>The Driver Responsibility law established a system which assigns points to moving violations classified as Class C misdemeanors and applies surcharges to offenders, based upon the type of offense and the time period in which the citation was received.</p> <p>Texas DPS Driver Responsibility Indigency Program: An individual with low income can apply to have their surcharge amount reduced to 10% of the total, not to exceed \$250.</p>	<p>For full payment of a surcharge or to establish an installment agreement, contact the Municipal Services Bureau (MSB) at: 1-(800)-688-6882.</p> <p>If you have additional questions regarding the surcharge program contact TxDPS Customer Service at (512) 424-2600 or visit www.txsurchargeonline.com</p>
<p>Texas Department of State Health Services (DSHS) Provides birth, marriage, and divorce certificates. Birth certificates, death certificates, and marriage/divorce verification letters can also be ordered through Texas Online at texas.gov.</p> 	<p>Physical Address 1100 W. 49th St. Austin, TX. 78756-3199</p> <p>Mailing Address P.O. Box 12040 Austin, Texas 78714-9347 Local: (512) 693-7111 Toll Free: 1 (888) 963-7111</p> <p>www.dshs.state.tx.us</p>
<p>Texas Lawyers Care Texas Lawyers Care provides a referral directory of legal services and other advocacy agencies that assist low-income Texans on non-criminal matters.</p>	<p>1414 Colorado Street P.O. Box 12487 Austin, TX 78701</p> <p>800-204-2222 (ext. 1855) 512-477-8302 www.texasbar.com</p>
<p>Texas Law Help For low to moderate income individuals seeking free or low-cost legal assistance. Provide referrals for a number of legal issues, including accessing public benefits, bankruptcy, divorce, employment and immigration. Website provides self-help information, including free do-it-yourself forms and a live chat option.</p>	<p>www.texaslawhelp.org</p>


<p style="text-align: center;">Texas Rio Grande Legal Aid</p> <p>Texas Rio Grande Legal Aid (TRLA) is the legal services provider for: (1) all low income people in a 49 county region along the southern and western border of Texas and; (2) for migrant and seasonal agricultural workers who live or work throughout the state. TRLA provides free civil legal assistance on a wide range of matters including problems with housing, employment, public benefits and civil rights.</p> <p style="text-align: center;">No criminal cases accepted.</p>	<p style="text-align: center;">4920 North IH-35 Austin, TX 78751-2716</p> <p style="text-align: center;">(512) 374-2700 Toll free: (800) 369-9270</p> <p>Serves the following counties: Bastrop, Blanca, Burnet, Caldwell, Hays, Llano, Mason, Travis, Williamson</p> <p style="text-align: center;">www.trla.org</p>
<p style="text-align: center;">Travis County Mental Health Public (MHPDO) Defender Office</p> <p>Provides legal representation for clients who have a mental illness and misdemeanor charges in Travis County. In addition, clients receive intensive case management to address social service needs and barriers they are facing in the community.</p>	<p style="text-align: center;">2201 Post Road Suite 200 Austin, Texas 78704</p> <p style="text-align: center;">(512) 854-3030</p>
<p style="text-align: center;">University of Texas School of Law Criminal Defense Clinic</p> <p><u>Only accepts misdemeanor offenses</u> for Travis County defendants. Students represent indigent defendants charged with misdemeanors in Travis County. Typical offenses include driving while under the influence (DWI), theft, assault, and drug possession.</p> <p style="text-align: center;">By Appointment Only</p>	<p style="text-align: center;">727 E. Dean Keaton St. Austin, TX.</p> <p style="text-align: center;">(512) 232-1300</p> <p>Call to request intake appointment for assistance finding legal representation. For any other type of case contact the Travis County Bar Lawyer Referral Service at: (512) 472-8303</p>

EMPLOYMENT, JOB TRAINING, AND EDUCATION

<p>AAMHC Return To Work Program Provides employment assistance to mental health consumers who have been out of the workforce due to crisis and/or institutionalization. The vision of the program is to empower participants to take responsibility and seek their own path to reentry into the workforce. This program offers hands-on work opportunities through a volunteer training program.</p>	<p>3205 S. 1st St. Austin, TX 78704</p> <p>(512) 442-3366 http://www.austinmhc.org/</p>
<p>American YouthWorks American YouthWork's mission is to assist young adults (aged 16-26) in obtaining skills necessary to pursue employment and further education. Their programs include Environmental Corps, Green Energy Corps, Technology Corps, and Casa Verde Builders.</p>	<p>1901 E. Ben White Boulevard Austin, TX 78741</p> <p>(512) 744-1900 www.americanyouthworks.org</p>
<p>Ascend Austin Specializes in adult education, GED preparation, computer literacy, workplace training, and basic adult education. Eligibility - no history of assaultive or arson felonies. GED Orientation Sessions: Thursday at 10:30am and 5:30pm.</p>	<p>1640-B E. 2nd St. Ste.100 Austin, TX. 78702</p> <p>(512) 326-8655 www.ascendaustin.org</p>
<p>Attorney General of Texas Noncustodial Parent (NCP) Choices Participants get one-on-one career counseling, job search assistance, and employment support services such as: short-term training, work experience, and transportation assistance. The program is available to unemployed noncustodial parents owing child support and residing in the program service area (18 different sites across Texas).</p>	<p>Contact the Office of the Attorney General's Child Support Division to find out if your case qualifies for NCP Choices: (800) 252-8014</p> <p>For other useful attorney general hotline numbers, please refer to the Miscellaneous section at the back of this guide.</p>
<p>Austin Community College (ACC) Highland Business Center Austin Community College provides access to high-quality education at affordable tuition rates. ACC offers university transfer curriculum, technical certificate programs, two-year associate degrees, foundation skills, English as a Second Language courses, and a highly diverse continuing education program.</p>	<p>Various Campuses throughout Austin.</p> <p>Highland Business Center 5930 Middle Fiskville Austin, TX 78752</p> <p>(512) 223-4222 http://www.austincc.edu/</p>

<p style="text-align: center;">AustinFree.net</p> <p>Provides technology training and access for the community. Our computer labs and classes are open to all and our focus is on under-served persons. Classes offered at various partner sites throughout Austin.</p>	<p style="text-align: center;">Office located at the DeWitty Center: 2209 Rosewood Ave. Austin, TX 78702</p> <p style="text-align: center;">(512) 236-8225 www.austinfreenet.net</p>
<p style="text-align: center;">Austin Learning Academy</p> <p>Offers early childhood education and adult literacy programs, including ABE/GED classes. Also offers ESL classes, parenting classes, and technology classes.</p> <p>Please call or visit web site for complete listing of classes.</p>	<p style="text-align: center;">P.O. Box 6923 Austin, TX 78762</p> <p style="text-align: center;">(512) 457-9194 www.alaweb.org</p>
<p style="text-align: center;">Austin M.O.V.E. Forward (Motivating Offenders to Value Employment)</p> <p>A new, NO-COST program that can help those with criminal backgrounds succeed, but only if you are willing to work at success.</p> <p style="text-align: center;">YOU ARE ELIGIBLE IF:</p> <ul style="list-style-type: none"> • You get a REFERRAL from your case manager • You attend a 2nd Chance Offender Informational Workshop • You are in need of work-related items for employment that can be verified • You need a bus pass to do job search • Your criminal record is a barrier to employment • You are WILLING to donate volunteer time or talents for fundraising • You want to help others help themselves 	<p style="text-align: center;">6704 Meadow Lake Blvd Austin, TX 78744</p> <p>Please call (512) 608-3747 for further information www.austinmoveforward.org</p> <div style="text-align: center;">  <p>Austin M.O.V.E. Forward Motivating Offenders to Value Employment</p> </div>
<p style="text-align: center;">BiGAUSTIN</p> <p>Helps individuals who are interested in starting their own business by providing education, counseling, lending, and small business solutions.</p> <p>BiGAUSTIN's Small Business and Job Creation Re-Entry Program (SBDJC-ERP) provides a program designed specifically for ex-offenders interested in self-employment. The goal of this program is to provide training and support to Travis county ex-offenders in creating permanent, full time jobs through self-employment and microenterprise expansion.</p>	<p style="text-align: center;">5407 North IH-35, Suite 200 Austin TX, 78723 In the Capital Plaza Chase Bank Office Building</p> <p style="text-align: center;">Phone: (512) 928-8010 www.bigaustin.org Email: info@bigaustin.org</p>

<p align="center">Capitol City Trade Technical School</p> <p>Provides training of A/C, heating, automotive, drafting and CAD; will accept ex-offenders depending on criminal history. Apply online for evening and day classes.</p>	<p align="center">205 E. Riverside Dr. Austin, TX. 78704</p> <p align="center">(512) 518-6203 www.capcitytradetech.com</p>
<p align="center">Capital IDEA</p> <p>Provides long-term job training and support services to unemployed adults. Interested individuals must first attend an orientation session. Please call or see web site for additional information on orientation sessions.</p>	<p align="center">835 N. Pleasant Valley Rd (Third floor) Austin, TX 78702</p> <p align="center">PO Box 1784 Austin, TX 78767</p> <p align="center">(512) 457-8610 www.capitalidea.org</p>
<p align="center">City of Austin Human Resources Department</p> <p>Provides assistance to those needing help on how to complete an application, resume writing, employment seminars, and interview techniques. Also provides GED, ESL, computer classes, job banks, and use of internet services. All jobs are applied for ON-LINE at www.austincityjobs.org</p> <p align="center">Resume Tips - When applying on-line!</p> <ul style="list-style-type: none"> • Keep your e-mail address as simple as your name. • Check and re-check for spelling errors. • Make sure your resume formatting is simple – no bullets, graphics, lines, or fancy fonts. • Test it out! Send your resume to yourself to make sure the formatting looks correct. 	<p align="center">For assistance completing the online application, please call ahead for office hours and visit:</p> <p align="center">East -De Witty Job Training and Employment 3401 Webberville Rd, Bldg 1000 Austin, TX 78702 (512) 223-5400</p> <p align="center">North - Workforce Solutions Capital Area 6505 Airport Blvd, Suite 101 Austin, Texas 78752 (512) 454-9675</p> <p align="center">South - Workforce Solutions Capital Area 6505 Burleson Road Austin, 78744 (512) 381-4200</p>
<p>Department of Assistive and Rehabilitative Services (DARS)</p> <p>DARS is a state agency that offers a Vocational Rehabilitation Program to help persons with disabilities prepare for, find, and keep work. To apply write or call in order to set up an appointment with a DARS counselor.</p> <p> TEXAS Department of Assistive and Rehabilitative Services</p>	<p align="center">Department of Assistive and Rehabilitative Services 4800 N. Lamar Blvd. Austin, Texas 78756</p> <p align="center">DARS Disability Determination Services P.O. Box 149198 Austin, TX 78714-9198</p> <p align="center">http://www.dars.state.tx.us/contact/</p>

<p style="text-align: center;">Easter Seals</p> <p>Provides case management and employment to ex-offenders with disabilities. Programs include Paid Job Training, Transitions Program, and Supported Employment.</p> 	<p style="text-align: center;">Workforce Development Center 315 E. St. Elmo Austin, TX. 78745</p> <p>Main Phone Number: (512) 615-6800 Paid Job Training: (512) 440-7819 Employment Services: (512) 615-6842</p> <p style="text-align: center;">http://centraltx.easterseals.com/</p>
<p style="text-align: center;">Excel Learning Center</p> <p>Offers career technical / vocational educational programs in the Healthcare, Management and IT fields that prepare you for a successful, fulfilling career.</p>	<p style="text-align: center;">314 East Highland Mall Blvd Suite 507 Austin, TX 78753</p> <p style="text-align: center;">(512) 300-2244 http://www.excel.edu/</p>
<p style="text-align: center;">Gary Job Corps</p> <p>Job Corps is a no-cost educational and career technical training program administered by the U.S. Department of Labor for young adults aged 16-24. A person must have no pending charges and not be on parole or probation. Drug testing required.</p>	<p style="text-align: center;">2800 Airport Hwy. P.O. Box 967 San Marcos, TX 78666</p> <p style="text-align: center;">(512) 396-6652 To request an informational packet, call: 1 (800) 733-5627 http://gary.jobcorps.gov</p>

**Goodwill Industries
Job Source Programs**

Offers employment and case management services for people with barriers to employment.

Services include:

- Development of a customized service plan
- Case management
- Job skills training
- Job search assistance
- Weekly job leads
- Job development and employer outreach
- Job retention services

Individuals interested in enrolling into services must complete a Request for Job Search Assistance form and meet with a Placement Specialist at one of 6 job help centers throughout Central Texas.



TIP: Goodwill provides many other support services! For more information, please call (512) 480-0772

(512) 480-0772
www.austingoodwill.org

Walk-ins accepted during intake hours, call ahead for hours:

BASTROP JOB HELP CENTER
57 Loop 150 West
Bastrop, Texas 78602
(512) 308-9269

GOODWILL COMMUNITY CENTER
1015 Norwood Park Blvd.
Austin, TX 78753
(512) 637-7100

GOODWILL RESOURCE CENTER
6505 Burleson Rd.
Austin, TX 78744
(512) 681-3301


GEORGETOWN JOB HELP CENTER
Georgetown Community Resource Center
805 W. University Ave, Ste 127
Georgetown, Texas 78626
(512) 591-7808

GOODWILL CAREER ACADEMY
E.6th St.
Austin, TX 78702
(512) 499-0481

ROUND ROCK JOB HELP CENTER
150 West Palm Valley Blvd.
(corner of 79 and N. Mays)
Round Rock, TX 78664
(512) 388-1507

SAN MARCOS JOB HELP CENTER
1005 Hwy 80
San Marcos, Texas 78666
Phone: (512) 392-4020

SOUTH LAMAR JOB HELP CENTER
3005 S. Lamar Blvd., Ste 104
Austin, TX 78704
(512) 707- 6894

<p>International Truck Driving School Provides training for Class A licensing and the Department of Transportation's rules and regulations. Students must be 21 years of age and have a GED or high school diploma. The International Truck Driving School is considered continuing education and therefore cannot be funded through a Pell Grant.</p>	<p>International Truck Driving School: (512) 223-7340 http://www.internationalschools.com/</p>
<p>Literacy Coalition Supports basic family literacy, workforce literacy, English as a Second Language (ESL), financial literacy, health literacy and more.</p>	<p>835 N Pleasant Valley Rd Austin, TX 78702 (512) 735-2533 www.willread.org</p>
<p>Skillpoint Alliance – Gateway Program Gateway is invested in workforce development through training in Construction (Electrical, Plumbing, and HVAC), Office Administration, and Healthcare (Certified Nurse Aide and Certified Medication Aide) careers. Classes are built on a rapid employment model, last anywhere from 3-10 weeks, and are provided at no cost to the student. Classes are held across Central Texas. For more information, please contact Skillpoint Alliance or Workforce Solutions.</p> 	<p>Skillpoint Alliance: 201 E. 2nd St., Suite B Austin, TX 78701 (512) 323-6773 ext.123 E-mail: gateway@skillpointalliance.org www.skillpointalliance.org</p>
<p>Texas Pie Kitchen The Texas Pie Kitchen works to economically empower low-income persons by offering a 4 month culinary job-training program. Students commit to a 5 hour per week time commitment in the kitchen, and graduate with continuing assistance towards applying to other culinary education programs and/or job search support.</p>	<p>9702 Ochiltree Drive Austin, TX 78753 Please contact Jen Biddle at: (512) 814-7PIE (7743) email: jen@texaspiekitchen.org http://texaspiekitchen.com/</p>
<p>Texas Workforce Commission (TWC) Offers career development, job search, training programs, and unemployment benefits.</p>	<p>3401 Webberville Road Bldg 1000 Austin, TX 78702-3004 (512) 223-5400 www.twc.state.tx.us</p>

**Texas Workforce Commission
Work Opportunity Tax Credit (WOTC)**

The WOTC is a federal tax credit program designed to reduce the federal tax liability of private, for profit employers to use as an incentive to hire individuals from different targeted groups:

Texas Assistance to Needy Families (TANF) long term recipients, ex-felons, disconnected youth, summer youth residing in empowerment zones/renewal communities or rural renewal counties, SNAP (food stamp) benefit recipients, social security income (SSI) recipients, vocational rehabilitation referrals, veterans receiving SNAP benefits who are disabled, unemployed veterans.

101 E. 15th St. Suite. 332
Austin, TX. 78778

(512) 463-9926
1-(800) 695-6879

www.twc.state.tx.us



**Travis County Criminal Justice Planning
Road To Success
Workforce Development Orientation**

Targeted to individuals with possible barriers to employment living in the Austin Metropolitan Area. An equal opportunity employment program that provides information regarding education and training, communication skills, interview skills, resume writing, how to write a letter of explanation of your criminal background for future employers and guest presenters from the community.

Orientations are held Tuesdays from 10am-12pm at Travis County Counseling and Education Services.
Please arrive on time.

5501 Airport Blvd
Austin, TX 78752

For more information, please contact
Sandra Treviño: (512) 854-7996

Travis County Human Resources Department

Advertises, recruits, administers the employee benefit programs, administers the county's classification compensation system, provides clarification of personnel, policy issues, resolves employee relation issues, and conducts training for employees and managers.

TIP: Travis County has removed the criminal background “box” on the Travis County Employment Application.
For some positions, your criminal background history will need to be revealed if selected for an interview or hired for these position(s) with the county.

700 Lavaca St., Suite 420
Austin, TX 78701

(512) 854-9165

www.co.travis.tx.us/human_resources
Check the website for updated available jobs.



TRAVISCOUNTYTX.GOV
The Official Website of Travis County, Texas

Workforce Solutions

A publicly funded workforce system in Travis County. The network partners provide a wide range of no or low-cost employment solutions for employers and individuals including recruitment services, job search assistance, training, childcare, and educational initiatives.

North: 6505 Airport Blvd. Suite. 101
Austin, TX. 78752
(512) 454-9675

South: 6505 Burleson Road
Austin, TX 78744
(512) 381-4200

East: 3401 E. Webberville Rd. Bldg. 1000
Austin, TX. 78702
(512) 223-5400

www.wfscapitalarea.com/

BASIC NEEDS

FOOD, CLOTHING, FINANCIAL ASSISTANCE, & OTHER RESOURCES

TIP: Please call ahead before visiting these providers. Be aware that some may have special requirements or waiting periods for assistance, and some may have closed.

<p>Abiding Love Lutheran Church Provides a food pantry.</p> <p>Hours: Mondays 1:15 PM to 4:00 PM</p>	<p>7210 Brush Country Dr. Austin, TX. 78749</p> <p>(512) 892-4040 www.abidinglove.org</p>
<p>All Saints Episcopal Church – Loaves and Fishes Provides limited financial assistance (usually no more than \$20-30) to help pay for utilities, housing expenses, medical expenses, transportation, ID, education, criminal background checks, or work boots.</p> <p>Sign up for assistance in person on Tuesday mornings at 6:00AM</p>	<p>209 West 29th St. Austin, TX 78705</p> <p>(512) 476-3589 www.allsaints-austin.org</p>
<p>Any Baby Can Provides support for families caring for a child with special needs, support for children with or at-risk for developmental delays, pre-natal education to at-risk pregnant women, childbirth, parenting, and literacy programs for the community.</p>	<p>1121 E. 7th St. Austin, TX. 78702</p> <p>(512) 454-3743 Email: info@anybabycan.org http://www.anybabycan.org/</p>
<p>AIDS Services of Austin Provides a variety of services to clients with HIV/AIDS. Services offered include home healthcare, food pantry, and education.</p> <p>Project Fresh Start A free program for people released from jail or prison in the last two years who have a history of mild to moderate substance use problems. Services include one-on-one counseling and education to prevent onset of substance abuse, HIV testing, and linkage to other resources that will help to reintegrate you into society. Project Fresh Start is not substance abuse treatment.</p>	<p>Mailing Address: P.O. Box 4874 Austin, TX. 78765</p> <p>Physical Address: 7215 Cameron Rd. Suite. A Austin, TX. 78752 (512) 458-2437</p> <p>For Project Fresh Start, contact Latoya Swann at (512) 406-6417</p> <p>www.asaustin.org</p>

<p>The Attorney General of Texas Child Support Division - Family Initiatives section</p> <p>Works to support strong families and children through its programs, policies and activities. Through collaborative efforts with community and faith-based organizations, courts, schools, legal aid providers, and other public agencies, conduct parenting and paternity education, increase non-custodial parent access to children, and provide services that encourage stable family formation. The incarcerated program of Family Initiatives partners with the Federal Bureau of Prisons, Texas Department of Criminal Justice (TDCJ), and county jails to deliver education and resources to incarcerated parents about paternity and child support issues that impact their lives while incarcerated and upon release.</p>	<p>For recently released offenders who are having difficulty with access and visitation issues the OAG offers the Access & Visitation Hotline :</p> <p>1 (866) 292-4636 Monday-Friday, 1-7 p.m.</p> <p>Texas A & V Hotline Attorneys provide legal information about child custody, visitation, paternity, and child support issues.</p> <p>For other useful attorney general hotline numbers, please refer to the Miscellaneous section at the back of this guide.</p>
<p>Austin Area Urban League</p> <p>We envision a community in which all citizens are free from barriers to education, economic and social success.</p> <p>Programs and services include Workforce Development, Adult Education, Emergency Home Repair, Financial Empowerment, Youth Enrichment, and Advocacy.</p>	<p>8011-A Cameron Road, Suite 100 Austin, TX 78754</p> <p>(512) 478-7176 www.aaul.org</p>
<p>Austin Men's Center</p> <p>Provides addiction counseling, a men's relationship group, smoking cessation counseling, individual and group therapy, and anger management classes for men and women.</p>	<p>1510 West 34th Street Austin, TX 78703</p> <p>(512) 477-9595 www.austinmenscenter.com</p>
<p>Austin Baptist Chapel – Angel House Soup Kitchen</p> <p>Serves prepared lunch seven days a week. Monday through Friday 11:00 a.m. to 12:30 p.m. Men's Clothing – Saturday 9:00 a.m. Toilets/Shower – 9:30 to Noon daily</p>	<p>908 E. Cesar Chavez Austin, TX. 78701</p> <p>(512) 474-2666 www.angelhouse-abc.com</p>
<p>Austin Resource Center for the Homeless (ARCH)</p> <ul style="list-style-type: none"> • Provides basic needs, including clothing and hygiene items. • Provides shelter – overnight, day sleep, and cold weather. • Provides case management services. • Co-located agencies include Goodwill, Job Source, Homeless Health Clinic, Legal Aid, etc. 	<p>500 E. 7th St. Austin, TX. 78701</p> <p>(512) 305-4100 www.frontsteps.org</p>

<p>Austin Restoration Ministries Provides a food pantry the 2nd and 4th Thursday of each month, 10am-1pm.</p>	<p>10206 N IH 35 Austin, TX 78753</p> <p>(512) 491-5068 http://www.austinrestorationministries.org/</p>
<p>Austin Spanish 7th Day Adventist Church Provides a food pantry Wednesday, 3-4:30pm.</p>	<p>100 West Rundberg Austin, TX 78753</p> <p>(512) 833-7222 http://austinspanishfirst22.adventistchurchconnect.org</p>
<p>Basic Needs Coalition Basic Needs Coalition provides financial assistance for rent/mortgage, utility payments, and food.</p>	<p>1817 East 6th Street Austin, TX 78702</p> <p>512-651-6124 http://canatx.org/basicneeds/</p>
<p>Baptist Community Center Mission Provides food pantry, limited financial assistance services and ID cards/birth certificates. Also provides clothing ministry – clothes at a reasonable price (Wednesdays).</p> <p>Hours: Mon-Fri 8:00 – 12 Noon and 1:00 PM to 5:00 PM Call for an appointment.</p>	<p>2000 E. 2nd Street Austin, TX 78702</p> <p>(512) 478-7243 (512) 472-7592 www.bccmission.org</p>
<p>Bethany Faith Food Pantry 3507 E 12th St. Austin, TX 78721</p> <p>Hours: 2nd Wednesday of every month 10am-12pm 4th Tuesday of every month 6pm-8pm</p>	<p>3507 E 12th St. Austin, TX 78721</p> <p>(512) 926-4146 Alice Bowser (coordinator) 512-926-2098 Virginia Hemphill (asst. coordinator) 512-470-816 http://www.bccdisciplesofchrist.com/page/bethany_faith_food_pantry_</p>
<p>Capital Area Food Bank Provides food support, help in applying for government assistance and education classes to help you prepare healthy affordable meals at home.</p>	<p>8201 S Congress Ave Austin, TX 78745</p> <p>Call to find a food pantry near you: (512) 282-2111 www.austinfoodbank.org</p>

<p style="text-align: center;">Capital Metro</p> <p>Services include: multiple-stop and express service that radiates from neighborhoods into downtown, multiple-stop service that feeds into neighborhoods, major transfer and park and ride centers, cross-town routes and school routes.</p>	<p>For more information, please refer to Transportation Section of this guide.</p> <p>For specific route information, call (512) 474-1200 or visit www.capmetro.org</p>
<p style="text-align: center;">Caritas of Austin</p> <p>Assists with basic needs in times of crisis; services include community kitchen, food pantry, housing services, resettlement program, community support program and an education program. Provides a soup kitchen lunch, Monday-Friday 11am-12:30pm.</p>	<p>611 Neches St. Austin, TX. 78701 (512) 479-4610 Ext. 240 (512) 479-4610 Ext. 145</p> <p>Appointment Line Monday thru Thursday at 8:00 AM. Tuesday evenings at 6:00 PM Call 512-472-4135</p> <p>www.caritasofaustin.org</p>
<p style="text-align: center;">Austin Energy City of Austin Customer Assistance Program</p> <p>Qualified individuals may be eligible for about \$49 in monthly discounts off their City of Austin utility bill. Please call for more information.</p>	<p>721 Barton Springs Rd. Austin, TX 78704</p> <p>(512) 494-9400</p> <p>To Apply: http://www.austinenergy.com/Customer%20Care/Billing/Customer%20Assistance%20Programs/feeWaiverDiscounts.htm</p>

City of Austin Health & Human Services

Provide a variety of services for low to moderate-income families in need. Proof of an address, income, and a valid picture ID are required.

Services Provided:

- Basic Needs: food pantry, clothes closet, car seats, notary services, employment information, income tax assistance.
- Social Services: crisis intervention, grief counseling, case management.
- Healthcare Services provided at Rosewood-Zaragosa, St. John, and South Austin locations.
- WIC Support provided at all locations except Blackland.

Hours:

Monday – Friday
8AM-5PM

City of Austin Health & Human Services (continued)

**Neighborhood Centers:**

Blackland- 2005 Salina
Austin, TX. 78722
(512) 972-5790

East Austin- 211 Comal St.
Austin, TX. 78702
(512) 972-6650

Montopolis- 1416 Montopolis Dr.
Austin, TX. 78741
(512) 972-5710

Rosewood-Zaragosa- 2800 Webberville Rd.
Austin, TX. 78702
(512) 972-6740

South Austin- 2508 Durwood
Austin, TX. 78704
(512) 972-6840

St. John- 7500 Blessing Ave.
Austin, TX. 78752
(512) 972-5159

<http://www.austintexas.gov/department/health>

Christo Rey Catholic Church

Provides a food pantry Thursdays, 5:30-7:30pm.

2208 E 2nd St.
Austin, TX 78702

(512) 477-1099
<http://www.cristoreyaustin.org/>

Community Voicemail

Provides free voicemail service to people who do not have access to a telephone. Users receive a personal phone number and have the ability to retrieve their own messages 24/7 from any landline phone. The system sounds like a regular phone with voicemail capacity.

Community Voicemail is provided by Austin Travis County Integral Care in partnership with other community agencies. For more information, please call:

(512) 440-4064

<p>Covenant United Methodist Church Provides a food pantry Wednesdays 5:30-7pm.</p>	<p>4410 Duval Rd. Austin, TX 78727</p> <p>(512) 346-3124 http://www.covenantaustin.org/</p>
<p>Dolores Catholic Church Provides a food pantry Friday at 9:30am.</p>	<p>1111 Montopolis Dr. Austin, TX 78741</p> <p>(512) 385-4333</p>
<p>Dress for Success Austin A non-profit organization provides clients with interview clothing, “confidence boosters”, and career development to low-income women seeking employment. Clients must have appointment.</p>	<p>701 Tillery St. Box 11 - Suite A-5 Austin, TX. 78702</p> <p>(512) 389-3723 www.dressforsuccess.org</p>
<p>El Buen Samaritano Episcopal Mission</p> <ul style="list-style-type: none"> • Food Pantry Tuesday through Thursday, 9AM - noon. • Education Classes: early childhood education, English as a 2nd Language, GED preparation. • Bilingual healthcare programs. 	<p>7000 Woodhue Drive Austin, Texas 78745</p> <p>Contact Rosa Carroll at 512-439-0733 www.elbuen.org</p>
<p>Extend-A-Care for Kids Provides after-school childcare on-site at elementary schools in Austin, Del Valle, Hays Consolidated ISD for the convenience of working parents. Several locations at local Austin Independent Schools.</p>	<p>55 N. IH 35 Austin, TX. 78702</p> <p>(512) 472-9402 www.eackids.org/</p>
<p>Family Eldercare Provides essential services for elderly adults with disabilities and for those who care for them, including in-home care, guardianship, and assistance with money management.</p>	<p>Austin: 1700 Rutherford Lane Austin, TX 78754</p> <p>Georgetown: 805 W. University Ave. Georgetown, TX 78626</p> <p>(512) 450-0844 www.familyeldercare.org</p>
<p>Feed the Community at Gateway Church Provides a food pantry Wednesday 10am-1pm. 2 visits per month allowed.</p>	<p>7104 McNeil Rd. Austin, TX 78729</p> <p>(512) 837-2162</p>

<p style="text-align: center;">Food for Friendship</p> <p>The Community of Christ Food for Friendship Program provides a hot breakfast free of charge on Sunday mornings from 8:00am-9:00am. All are welcome.</p>	<p style="text-align: center;">2132 Bluebonnet Lane Austin, TX 78704</p> <p style="text-align: center;">512-444-7120 www.cofchrist-austin.org</p>
<p style="text-align: center;">Foundation for the Homeless</p> <p>Feed My People: Breakfast Tuesday and Thursday 5AM-7AM; additional services include clothing closet, hygiene products, and assistance with birth certificates and Texas IDs.</p> <p>Family Promise Shelter Program: Transitional shelter for homeless families.</p>	<p style="text-align: center;">Mailing Address: P.O. Box 28006 Austin, Texas 78855</p> <p style="text-align: center;">Physical Address: 5202 Balcones Dr Austin, TX 78731</p> <p style="text-align: center;">(512) 453-6570 www.foundationhomeless.org</p>
<p style="text-align: center;">Free Store</p> <p>An outreach of The United Methodist Church. All are welcome to shop for free clothing and household items, enjoy a cup of coffee, and stay and visit.</p>	<p style="text-align: center;">1717 East 12th Street Austin, TX 78702</p> <p style="text-align: center;">(512) 469-7970</p>
<p style="text-align: center;">Gethsemane Lutheran Church</p> <p>Provides a food pantry and clothes closet every Tuesday from 1:30 PM to 3:45 PM</p>	<p style="text-align: center;">200 W. Anderson Ln. Austin, TX. 78752</p> <p style="text-align: center;">(512) 836-8560 www.gethsemaneaustin.org</p>
<p style="text-align: center;">Greater Mount Zion Baptist Church</p> <p>Provides payment assistance for rent and utilities to those who live in a house or apartment. Assistance is available Tuesday and Thursday from 11:00a-4:00p, and individuals can only use services once per year. Food and clothing is also provided on Saturdays from 9:00a-12:00p.</p>	<p style="text-align: center;">1801 Pennsylvania Ave. Austin, TX 78702</p> <p style="text-align: center;">(512) 478-7578 http://www.gmzaustin.org/</p>
<p style="text-align: center;">Heaven's Harvest</p> <p>Provides food, clothing, and showers for the homeless.</p> <p>Heaven's Harvest is open for people to receive food and clothing every Monday from 6:30 p.m. to 8:00 p.m. Also, every third Friday of the month, fresh food is given away starting at 1pm.</p>	<p style="text-align: center;">North Austin Christian Church 1734 Rutland Dr. Austin, TX 78758</p> <p style="text-align: center;">(512) 836-3282 http://www.nacconline.info/hh.html</p>

<p>Kingdom of God Christian Center Provides a food pantry</p> <p>Hours: 2nd & 4th Saturday of every month, 10am-12pm</p>	<p>5811 Berkman Dr. Suite 130 Austin, TX 78723</p> <p>(512) 926-5422</p>
<p>Lifework's Street Outreach Provides a food pantry for individuals ages 23 and under.</p> <p>Hours: Mon/Weds/Fri, 12:00p-4:00p</p>	<p>408 W 23rd St. Austin, TX 78705</p> <p>(512) 735-2400</p>
<p>Lisa's Helping Others Progress Economically (HOPE) Chest Provides clothing and life skills training for males and females.</p> <p>Hours: Tuesday/Thursday 4:30 PM - 7:00 PM Sat 10:00 AM - 2:00 PM Closed Holidays</p>	<p>4136 E 12th Street Austin, TX 78721</p> <p>(512) 457-0999 www.lisashopechest.org</p>
<p>Manchaca Methodist Church Provides a food pantry for those in need, which is open Monday-Thursday 9:00a-4:00p, and Fridays from 9:00a-12:00p. Individuals must have proper ID to qualify for assistance.</p>	<p>1011 FM 1626 Austin, TX 78652</p> <p>512-282-7274 www.manchacaumc.org</p>
<p>Manos de Cristo Manos de Cristo provides a clothes closet, food pantry, dental clinic, and adult learning classes, English as a Second Language (ESL) computer literacy and back-to-school programs for those in need.</p> <p>Provides a food pantry Monday-Friday 8:00-11am Only serves the 1st six families.</p> <p>Clothing closet open Tuesday and Thursday 8:00am.</p>	<p>Basic Needs & Education Programs: 4911 Harmon Ave. Austin, TX. 78751</p> <p>(512) 477-7454</p> <p>Dental Clinic: 1201 East Cesar Chavez Austin, Texas 78702</p> <p>(512) 477-2319 www.manosdecristo.org</p>

<p style="text-align: center;">Mary Lee Foundation Brain Injury and Neurological Services</p> <p>Consists of the Rehabilitation Center and the Extended Care Program. The Rehabilitation Center is a 24-hour supervised program focused on improving cognitive skills and achieving emotional adjustment. The Extended Care Program helps clients make a smooth transition from supervised residential treatment to independent community living.</p>	<p style="text-align: center;">PO Box 3174 Austin, TX 78764</p> <p style="text-align: center;">(512) 443-1360 braininjury@maryleefoundation.org</p> <p style="text-align: center;">http://www.maryleefoundation.org/programs-and-services/brain-injury-program/</p>
<p style="text-align: center;">Micah 6 of Austin</p> <p>Provides food, clothing, work boots, rent and utility assistance, medicine, eye care, IDs, crisis counseling, and freeze night shelter.</p> <p style="text-align: center;">Food pantry hours: Thursday 6- 7 p.m. Saturday 10:30 - 11:30 a.m.</p>	<p style="text-align: center;">Pantry located at University Presbyterian Church: 2203 San Antonio St. Austin TX 78705</p> <p style="text-align: center;">Other services provided at various locations. Call for more information: (512) 473-0088 www.micah6austin.org</p>
<p style="text-align: center;">Mobile Loaves and Fishes</p> <p>Mobile Loaves and Fishes (MLF) is a social outreach ministry that provides food and clothing to the homeless and the working poor. Every night, a catering truck offers a hot meal and other resources to needy individuals at the locations listed. Pick-up times vary but trucks are usually out around lunch and dinner times (noon, and between 6:00p-7:00p). Call for exact times.</p> <p style="text-align: center;">Mobile Loaves and Fishes (continued)</p> <div data-bbox="396 1339 654 1602" data-label="Image"> </div>	<p style="text-align: center;">MLF Downtown Alliance of Churches First United Methodist Church 1201 Lavaca Street, Austin, TX 78701 512-478-5684</p> <p style="text-align: center;">MLF Lake Hills Church Downtown 505 Walsh Street, Austin, TX 78703 512-899-8333</p> <p style="text-align: center;">MLF Lake Hills Church 11431 Bee Caves Road, Austin, TX 78738 512-899-8333</p> <p style="text-align: center;">MLF Riverbend Church 4214 North Capital of Texas Highway Austin, TX 78746</p> <p style="text-align: center;">MLF St. John Neumann Catholic Church 5455 Bee Caves Road, Austin, TX 78746 512-328-3220</p> <p style="text-align: center;">MLF St. Louis Catholic Church 7601 Burnet Road, Austin, TX 78757 512-454-0384</p> <p style="text-align: center;">MLF St. Thomas More Catholic Church 10205 Ranch Road 620 North, Austin, TX 78726 512-258-1161</p>

<p>North Austin Christian Church Provides meals and clothing free of charge on Monday nights from 6:30p-8:30p and meals free of charge on Sundays and Wednesdays before mass.</p>	<p>1734 Rutland Drive Austin, TX 78758 512-836-3282</p>
<p>Olivet Baptist Church Helping Hands Center Serves the needy in the Austin community with groceries, clothing, and other basic needs. Serve approximately 1200 plus individuals per month with food and/or clothing. Tuesday: 9am - 12noon Thursday: 3pm - 6pm Saturday: 9am - 12noon</p>	<p>1161 San Bernard St. Austin, TX. 78702 (512) 472-2298 www.obcaus.org</p>
<p>Our Lady of Guadalupe Catholic Church Provides a food pantry for those in need. Hours: Tuesday, 1:00-4:00pm Saturday, 10:30am-12:00pm</p>	<p>1206 E. 9th St. Austin, TX 78702 (512) 478-7955 www.olgaustin.org</p>
<p>Reentry and Integration Division Hotline A toll-free number has been established to assist people who are re-entering society, as well as their families and the general public who may have questions related to programs and resources.</p>	<p>877-887-6151</p>
<p>Restorative Justice Community of Texas (RJC) RJC provides an excellent, comprehensive internet-based directory of organizations that serve people who are re-entering Texas communities after a period of incarceration.</p>	<p>http://www.rjcusa.org/</p>
<p>River Road Baptist Church Provides a food pantry the 1st and 3rd Saturday of every month from 10-11am.</p>	<p>12712 FM 969 Austin, TX 78724 (512) 276-3824</p>
<p>Rosewood Avenue Missionary Baptist Church Hope Basket Ministry Provides a food pantry the 3rd Saturday of every month from 7AM - 9AM.</p>	<p>1820 Rosewood Ave. Austin, TX. 78702 (512) 476-2801 www.rosewood-baptist-church.org</p>

<p>Saint Austin's Catholic Church Provides financial assistance with rent and utilities, eye exams and glasses, work boots, clothing, and identification fees on Thursday mornings at 9:00am, done by a lottery system.</p>	<p>2026 Guadalupe Street Austin, TX 78705</p> <p>512-477-9471 www.staustin.org</p>
<p>St. Matthews Episcopal Church Provides financial assistance with rent and utilities. Individuals must be approved after submitting an application; the usual turnaround time is two weeks. Interested individuals should call on Thursday mornings for more information.</p>	<p>8134 Mesa Drive Austin, TX 78759</p> <p>512-345-8314 www.stmattsAustin.org</p>
<p>Saint Ignatius Catholic Church Provides a food pantry.</p> <p>Hours: Monday-Friday, 9am-1pm 3rd Wednesday of every month, 7-9pm</p>	<p>2303 Euclid St. Austin, TX 78704</p> <p>(512) 442-0226</p>
<p>Saint Louis Catholic Church Provides assistance with utilities, rent, clothing vouchers, medicines, IDs and birth certificates. Provides a food pantry Saturday, 8-10:30am.</p>	<p>7601 Burnet Rd. Austin, TX 78757</p> <p>(512) 454-0384</p>

<p>The Salvation Army Provides assistance in a variety of fields such as older adult ministries, corrections, day care, education, emergency assistance, food, housing, substance abuse, and youth among others. Several locations throughout the Austin area – call for more information. Downtown location provides a soup kitchen daily from 4-5:30pm.</p>	<p>Downtown: 501 East 8th Austin, TX. 78704 (512) 476-1111 www.salvationarmy.org</p>
<p>San Francisco Javier Catholic Church Provides a food pantry Thursday 2-4pm.</p>	<p>9110 US Hwy 183 South Austin, TX 78747 (512) 243-1404 http://www.sfjcc.org/</p>
<p>Shoreline East Faith-based, services include food pantry, clothing closet, job assistance, transitional housing referrals, identification assistance, and SSI/Disability attorney referrals. Clients are seen by appointment only, so please contact Thomas Wright.</p>	<p>902 East 5th Street Suite# 105A Austin, TX 78702 (512) 983-1048 thomaswright.ministries@yahoo.com</p>
<p>Society of Saint Vincent De Paul, St. Louis Church Provides emergency financial assistance on a case-by-case basis with rent, rental deposit, utilities, prescription drugs, eye glasses, ID's and birth certificates only for residents of the parish area. Hours: Monday - Friday 9:30 a.m. to 12:00 Noon</p>	<p>Call to find your local group: (512) 251-6995 www.ssvdp.org</p>
<p>Texas.gov Provides information and links to online services, registrations, licenses, renewals, permits, online utility payments, and address change.</p>	<p>www.texas.gov</p>

**Travis County
Health and Human Services & Veterans Department**

Provides emergency financial assistance for rent, mortgage, and utilities. Applications for SSI, AFDC, Food Stamps, WIC, emergency food pantry Senior Citizen meals. Assistance limited to once every 3 months.

Clients should go to the Neighborhood Center that serves their zip code.

Hours:
Monday - Friday 8AM -5PM.



Trinity Center - St. David's Episcopal Church

Provides financial assistance and other services to men and women who are experiencing homelessness or poverty.

Breakfast served Wed.-Fri. at 9:30am
Women only on Monday at 9:30am
Hot meal on Sunday at 3pm

Main Administration:

Palm Square Building
100 N. IH 35, Suite 2000
Austin, Texas, 78701
(512) 854-4120

Neighborhood Centers

South – Post Road
2201 Post Road, Suite 101
Austin, TX 78704
(512) 854-9130

Oak Hill- West Rural Community Center
8656 Highway 71 Suite A
Austin, TX 78735
(512) 854-2130

Del Valle - South Rural Community Center
3518 FM 973 S
Del Valle, TX 78617
(512) 247-4407

Pflugerville - Travis County Community Center
15822 Foothill Farm Loop Building D
Pflugerville, TX 78660
(512) 251-4168

Jonestown - North West Rural Community Center
18649 FM 1431 Suite 6-A
Jonestown, TX 78645
(512) 267-3245

Manor - East Rural Community Center
600 West Carrie Manor Road
Manor, TX 78653
(512) 272-5561

www.co.travis.tx.us

304 E. 7th Street
Austin, TX 78701


512-610-3542
www.trinitycenteraustin.org

<p>Trinity United Methodist Church</p> <p>Provides a food pantry and other assistance to residents in the following zip codes: 78703, 78705, 78722, 78723, 78751, 78752, 78754, 78756, and 78757. Eligible individuals must bring photo identification each time they visit and must fall below TEXCAP income eligibility guidelines. Exceptions are made on a case by case basis.</p>	<p>600 East 50th Street Austin, TX 78751</p> <p>512-420-0717 www.tumc.org</p>
<p>University Avenue Church of Christ Christian Service Center</p> <p>Provides limited financial assistance service for rent, utilities, medical bills, prescriptions, glasses, orthopedic shoes, Texas ID's and birth certificates.</p> <p>Appointments are made on Mondays only. Call for hours and to schedule an appointment.</p> <p>Wednesday at 6:00am breakfast is served.</p>	<p>1903 University Avenue Austin, TX 78705</p> <p>(512) 476-6088 ext. 300 www.uachurch.org</p>
<p>University Presbyterian Church</p> <p>UPLIFT provides financial assistance for rent, utilities, prescription drugs, and other basic needs. Call or email Bobbie Sanders for more information.</p> <p>Food Pantry Thursdays 6:00p-7:00p Food Pantry Saturdays 10:30a-11:30a</p>	<p>2203 San Antonio Street Austin, Texas 78705</p> <p>(512) 476-5321 email: bsanders23@austin.rr.com www.upcaustin.org</p>
<p>University United Methodist Church</p> <p>Open Door Ministry provides breakfast and lunch to those in need. Saturday 8 AM-noon.</p> <p>Fig Leaf Store – Provides donated clothing and housewares. Saturday 9:30 AM to 11:00 AM</p>	<p>2409 Guadalupe Austin, TX. 78705</p> <p>(512) 478-9387 www.uumc.org</p>
<p>Vineyard Christian Fellowship</p> <p>Provides a food pantry, 2nd and 4th Sunday of each month 2-5pm.</p>	<p>13208 Morris St. Austin, TX 78729 (512) 331-5200</p>
<p>Westover Hills Church of Christ</p> <p>Provides a food pantry, 2nd and 3rd Thursday of each month 1:00p-4:00pm.</p>	<p>8332 Mesa Dr. Austin, TX 78731</p> <p>512-345-6386</p>

PHYSICAL HEALTH AND WELLNESS

<p style="text-align: center;">AIDS Services of Austin</p> <p>Provides services to clients with HIV/AIDS. Clients receive a list of low cost housing in the area. Other services offered include home healthcare, food pantry, nutrition, case management, free condoms, HIV prevention outreach, and dental clinic.</p>	<p>Mailing Address: P.O. Box 4874 Austin, TX. 78765</p> <p>Physical Address: 7215 Cameron Rd. Suite. A Austin, TX. 78752 (512) 458-2437</p> <p>www.asaustin.org</p>						
<p style="text-align: center;">ARCH - Healthcare for the Homeless</p> <p>CommUnityCare provides its services to patients who have difficulty accessing health care services. They are a Federally Qualified Health Center system. Serves homeless only.</p> <p style="text-align: center;"><u>Services Include:</u></p> <table style="width: 100%; border: none;"> <tr> <td style="width: 50%;">Family Medicine</td><td style="width: 50%;">Dental Care</td></tr> <tr> <td>Vision Care</td><td>Behavioral Health Care</td></tr> <tr> <td>Social Work</td><td>Street Outreach</td></tr> </table>	Family Medicine	Dental Care	Vision Care	Behavioral Health Care	Social Work	Street Outreach	<p>500 East 7th Street Austin, TX 78701</p> <p>Phone: (512) 978-9920</p> <p>Patient Comment Line: 512-978-9918 www.communitycaretx.org/arch.html</p> 
Family Medicine	Dental Care						
Vision Care	Behavioral Health Care						
Social Work	Street Outreach						
<p style="text-align: center;">The Austin Harm Reduction Coalition (AHRC)</p> <p>Works to prevent the spread of HIV/AIDS and Hepatitis C among injection drug users. Provides HIV & Hepatitis C testing, drug treatment referrals, medical care, and resources to prevent disease transmission such as condoms, alcohol pads, and supplies for safe injection. Work is done from a mobile van, reaching directly into the communities most affected by HIV and Hepatitis C.</p>	<p>Mailing Address: P.O. Box 13482 Austin, Texas 78711</p> <p>512-374-4470 E-mail: shootclean@gmail.com www.austinharmreduction.org</p>						
<p style="text-align: center;">Community AIDS Resources and Education (CARE)</p> <p>CARE provides free HIV testing (walk-in or by appointment), counseling, education, street outreach, substance abuse, case management, intervention, outpatient drug treatment, and support groups.</p>	<p>1631-E. 2nd St., Bldg E Austin, TX 78702</p> <p>512-978-9015 www.integralcare.org</p>						

<p style="text-align: center;">CommUnityCare Clinics</p> <p>Provide medical and dental services to patients enrolled in Medicaid, Medicare, CHIP, & MAP, as well as Travis County residents who do not qualify for these programs. Services are provided regardless of the patient's ability to pay.</p>	<p style="text-align: center;">(512) 978-8130</p> <p style="text-align: center;">For more information, please refer to the Miscellaneous section at the back of this guide.</p>
<p style="text-align: center;">El Buen Samaritano Episcopal Mission: Wallace Mallory Clinic</p> <p>Provides general health care for children and adults of all ages. Services include immunizations, tuberculosis screenings, checkups, care for minor illnesses, pregnancy testing, prenatal care, gynecological exams, family planning, male reproductive health. Does not provide emergency care. Serves adults and their children who are uninsured or underinsured, immigration status is not checked. Services are low cost and in some cases free.</p> <p style="text-align: center;">Hours: Mon-Fri 8:00am-7:00pm Two Saturdays per month</p>	<p style="text-align: center;">7000 Woodhue Austin, TX 78745</p> <p style="text-align: center;">(512) 439-0701</p> <p style="text-align: center;">email: info@elbuen.org www.elbuen.org</p> 
<p style="text-align: center;">Lone Star Circle of Care - Ben White Health Clinic</p> <p>Accepts anyone in the community ages 18 and up regardless of insurance status or ability to pay.</p> <p style="text-align: center;">Mon/Wed/Thurs/Fri: 8:00am-5:00pm Tues: 10:00am. - 7:00pm</p>	<p style="text-align: center;">1221 W. Ben White Blvd. Austin, TX 78704</p> <p style="text-align: center;">(877) 800-5722 (512) 524-9293</p> <p style="text-align: center;">http://www.lscctx.org/ Other locations available.</p>
<p style="text-align: center;">MAP - The Medical Access Program</p> <p>Provides access to health care through a network of established providers for those Travis County residents who meet enrollment criteria.</p>	<p style="text-align: center;">(512) 978-8130 http://www.medicalaccessprogram.net/</p>

<p>Manos de Christo - Dental Clinic Provides routine dental exams, emergency dental care, crowns, root canals, and other dental care. Does not provide dentures. Limited first-come, first-served emergency services available (7:00a-9:00a). For non-emergency services, call for an eligibility screening & to schedule an appointment.</p> <p>Hours: Monday-Thursday 7AM-6PM Friday 7AM-3PM</p>	<p>1201 E. Cesar Chavez Blvd. Austin, TX 78702</p> <p>(512) 477-2319 email: mdc@manosdecristo.org www.manosdecristo.org</p>
<p>People's Community Clinic A non-profit, primary health care facility whose purpose is to provide high quality medical, counseling, and health education services at reasonable costs to individuals and families in the Austin area.</p>	<p>2909 N. I-35 Austin, TX 78722</p> <p>(512) 478-4939 (512) 478-8924 www.austinpcc.org</p>
<p>Planned Parenthood Provides reproductive and sexual health information, services, and advocacy for males and females. Free condoms provided at all Austin Planned Parenthood locations.</p> 	<p>Central/East Austin 1823 E 7th Street Austin, TX 78702 (512) 477-5846</p> <p>North Austin 9041 Research #250 Austin, TX 78758 (512) 331-1288</p> <p>South Austin 201 East Ben White Blvd. Austin, TX 78704 (512) 276-8000</p> <p>www.plannedparenthood.org</p>

Seton Community Health Centers

Open to the general public. Provide primary health care services, including family medical care, nutrition counseling, Tuberculosis skin tests, and prevention and health education, such as diabetes classes. Provide immunizations, such as Hepatitis A and B vaccinations, for children and adults who are established patients, and only during their yearly physicals or another exam. Do not provide prenatal care.

Seton McCarthy Community Health Center

2811 East Second Street
Austin, TX 78702
(512) 324-4930

Seton Kozmetsky Community Health Center

3706 S. First Street
Austin, TX 78704
phone: (512)324-4940

Seton Topfer Community Health Center

8913 Collinfield Road
Austin, TX 78758-6704
(512) 324-6850

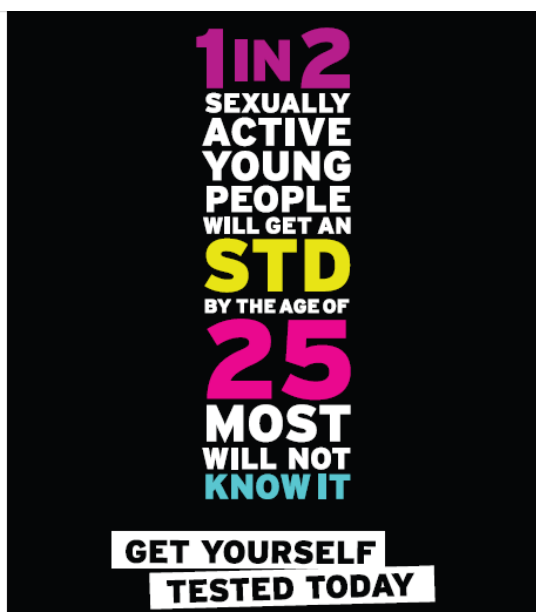
Austin Academic Family Medicine

1313 Red River Street, Suite 100
Austin, TX 78701
(512) 324-8600

Travis County Health and Human Services

Provides free, confidential HIV & STI testing.
Call for an appointment: (512) 972-5580

TIP: If you are sexually active, get tested for HIV & STIs. Early diagnosis and management are important in reducing the risk of complications, so don't delay!



RBJ Clinic

15 Waller Street
Call (512) 972-5430

Testing is also offered at the following sites:

South Austin Multipurpose Center
2508 Durwood St.
512-972-6870

Seton East Community Center
2811 E. 2nd Street
(512) 324-4930

Seton Topfer Community Health Center
8913 Collinfield Rd
(512) 324-6850

Rosewood Zaragosa Neighborhood Center
2800 Webberville Rd.
512-972-6740

St. John's Activity Center
7500 Blessing Ave
(512) 972-5159

<p style="text-align: center;">Wright House Wellness Center</p> <p>Provides education, basic needs, testing for HIV Hepatitis C, counseling, and other support services to those in need.</p> <ul style="list-style-type: none"> • Case management for adults with HIV • Food pantry & nutrition education for adults with HIV • Advocacy/support for African Americans and Latinos with HIV • Complimentary health therapies for adults with HIV or Hepatitis C 	<p style="text-align: center;">Central Office: 4301-B North IH-35 Austin, TX. 78722 (512) 467-0088</p> <p style="text-align: center;">North Office: 8101 Cameron Road, Suite 105 Austin, TX 78754</p> <p style="text-align: center;">(512) 236-8901 www.thewrighthouse.org</p>
<p style="text-align: center;">Volunteer Healthcare Clinic</p> <p>Provides non-emergency medical treatment for children and adults who have low income, and have no other access to health care.</p> <p style="text-align: center;">Tues/Thurs 6:00pm-10:00pm, Patients must arrive by 6:00pm to be seen.</p> <p style="text-align: center;">Fees: \$5.00 donation appreciated</p> <p>Call for more information about eligibility, services, and intake procedures.</p>	<p style="text-align: center;">4215 Medical Pkwy. Austin, TX 78756</p> <p style="text-align: center;">(512) 459-6002 email: mroe@volclinic.org www.volclinic.org</p>
<p style="text-align: center;">YMCA of Austin</p> <p>The purpose of the YMCA of Austin is to enhance the lives of men, women, boys and girls in the Austin community, regardless of race, creed, age, economic circumstances and physical or mental abilities, by providing quality programs, activities and facilities. 10 locations throughout the Austin area.</p>	<p style="text-align: center;">10 locations throughout the Austin area. Call for more information.</p> <p style="text-align: center;">(512) 322-9622 www.austinyymca.org</p>

TRANSITIONAL AND SHELTER HOUSING

TIP: Please be aware that rates/restrictions are subject to change. Contact a home you are interested in ahead of time to verify the information listed here.


<p>A New Beginning Males only, \$100 deposit, \$450 per month. Must pay for dedicated phone line if on a monitor.</p> 	<p>East - 4803 Sara Dr. Austin, TX 78721 Bus # 2, 300, 350, 135, 483</p> <p>North – 10609 Turner Ave. Austin, TX 78753 Bus # 1, 101, 485 (512) 300-1495</p>
<p>A New Entry Males only. \$100 deposit, \$115 per week. Recovery supportive housing (residents must be alcohol & drug free). Provides 12-step program, bible studies, life skills class, computer access, drug offender class, and meals. Must have 30 days sobriety to enter.</p>	<p>Mailing Address 6633 E Hwy 290 Suite 212 Austin, TX 78723 (512) 410-4538 www.anewentry.org email: services@anewentry.org</p>
<p>Alameda House - ATCIC 90 day co-ed transitional living with shared and private rooms, no charge. To qualify, a person must already be receiving services - working with a case manager or rehab specialist and receiving level of care (LOC) 3 or 4 services from ATCIC. If you are not a current consumer of Integral Care, please call and schedule an intake appointment to see if you qualify for services.</p>	<p>South - 4019 Manchaca Rd. Austin, TX. 78704 (512) 472-4357</p> <p>Bus # 3, 103, 30, 5, 484</p> 
<p>Ashley's Happy Home Co-ed living. \$450-500/month. No security deposit. Meals included.</p>	<p>Northeast 6903 Wentworth Dr Austin, TX 78724</p> <p>Bus #37 (512) 926-0252</p>

<p>Austin Love Ministries Austin Love Ministries provides faith-based transitional housing for up to 90 days for men and women. Utilities and laundry facilities are paid for. Rent is \$500/month or \$125/week, and a \$50 deposit is required. Funding is available through Access to Recovery.</p>	<p>Mailing Address P.O Box 150125 Austin, TX 78715</p> <p>512-292-9006 www.austinloveministries.org</p>
<p>Austin Resource Center for the Homeless (ARCH) - Front Steps Shelter housing. Day shelter (co-ed) 6:30AM-5:30PM, overnight shelter (males only) 6PM-6AM, cold weather shelter. Basic needs, case management services, and access to co-located agencies available on-site.</p>	<p>Downtown 500 E. 7th St. Austin, TX. 78701 (512) 305-4100</p> <p>www.frontsteps.org</p> <p>Near all downtown bus routes</p>
<p>Blackland Transitional Housing Families only; \$350 + per month. Transitional housing for up to one year for 2-6 family members, case management services provided. Must be employed making \$700 per month. No sex offense convictions or family violence convictions.</p>	<p>East 2005 Salina Austin, TX. 78722</p> <p>(512) 972-5796</p> <p>Bus # 21, 18, 22, 641, 320</p>
<p>Born Again Ministries Regeneration House Faith-based transitional housing. \$500 per month. 3 meals per day included. No monitors, no sex offenses.</p>	<p>Southeast 5001 and 5004 Allyson Ct. Austin, TX. 78744</p> <p>(512) 552-6003</p> <p>Bus # 311, 7, 127, 486</p>
<p>Bristol House Males only, \$100 deposit, \$475 per month.</p>	<p>Northeast 2212 Bristol Drive Austin, Texas 78723 (512) 947-4798</p> <p>Bus # 37, 300</p>


<p>Burkes Supervised Living</p> <p>Males only. \$125 per week, \$500 per month. Meals included. Subject to screening, sex offenses ok.</p>	<p>Northeast</p> <p>2612 Wheelless Ln. Austin, TX 78723 (512) 926-6311</p> <p>www.burkeshouse.com Bus # 20, 37, 137, 300</p>
<p>Elderberry House</p> <p>Recovery supported housing. Males only. \$200 deposit, \$110 per week. No sex offenses, no violent offenses, must be employable, must pay for dedicated phone line if on a monitor.</p>	<p>South</p> <p>7501 Elderberry Drive Austin, Texas 78745 (512) 452-1600</p> <p>Bus # 10, 110, 333</p>
<p>Elizabeth Quarters</p> <p>Co-ed housing. \$100 deposit, \$125 per week or \$500 per month. All bills paid, meals included. Semi private, faith-based, non-denominational, subject to screening. Sex offenses and violent offenses ok. A three to six month commitment is preferred. Rules and guidelines of house must be followed.</p>	<p>Central East</p> <p>1801 Salina St Austin, TX 78702 (512) 289-3827</p> <p>Bus #21, 18, 22, 6</p>
<p>Encore House</p> <p>Males only. \$100 deposit and two weeks rent. \$105-\$135 per week or \$420 - \$540 per month. All bills paid, community kitchen, cable TV, internet, and laundry. Must be employable. Free local and long distance calls. Sex offenses accepted</p>	<p>North</p> <p>1109 E 52nd St. Austin, Tx. 78723 (512) 300-2900</p> <p>Email: encorehouse@sbcglobal.net</p> <p>Bus: #37, 320, 485</p>
<p>Fair Oaks House</p> <p>Accepts men with 30 days sobriety and working a 12 step program. \$115-120/week.</p>	<p>South</p> <p>2301 Fair Oaks St Austin, TX 78745 (512) 844-5541</p> <p>Bus #3</p>

<p>God's Blessing Males and females, \$125 per week or \$500 per month. One time \$250 deposit required. No sex offenses, no parolees, must be employable or receive SSI.</p> 	<p>Men's House – Northeast 6708 Sandshop Cir. Austin, Texas 78724</p> <p>Women's House – North 1708 Coronado Hills Dr. Austin, TX 78752</p> <p>(512) 905-9819</p>
<p>Goal Worthy Adult Living Males only, \$550 per month. 2 men per room. 3 meals per day during the week and two meals per day on weekends. No sex offenses.</p>	<p>North 1507 Desert Quail Ln. Austin, Texas 78758</p> <p>(512) 836-3342 (512) 922-5220</p> <p>Bus #142, 240, 1, 325</p>
<p>Greater Austin Transitional Housing Authority (GATHA): Phoenix Project GATHA provides transitional housing for men and women 18 years of age and older. Rent is \$385 per month for a semi-private room or \$500 per month for a private room. Residents must be drug and alcohol free. All previously incarcerated individuals are accepted regardless of crime.</p>	<p>5311-B Spring Meadows Road Austin, TX 78744</p> <p>512-524-0672</p>
<p>Harmony House Males and females, \$100 deposit, \$125 per week or \$500 per month.</p>	<p>Multiple Houses in Northeast Austin</p> <p>(512) 696-3364</p>
<p>House of Care House of Care provides transitional housing services for men. Individuals with sex offenses are not accepted but MHMR patients, those with violent offenses, and individuals with electronic monitors are permitted. Rent is \$525 per month.</p>	<p>North 11109 Sage Hollow Drive Austin, TX 78758</p> <p>Bus #1, 392</p> <p>512-461-7075</p>

<p>House of Refuge – Care Homes Females only, \$500 per month. Faith-based, six beds available in shared rooms, subject to screening.</p>	<p>Northeast 1305 Radcliff Dr. Austin, TX. 78752 (512) 470-9516</p>
<p>Hungry for God, Home for Young Men Males aged 17-21. \$500 per month. Faith-based, eight beds. Provides case management and assistance in getting into school/employment for individual aged out of foster care or exiting a juvenile detention facility.</p>	<p>Del Valle 3504 Victorine Ln. Dell Valle, TX 78617 (512) 731-3829 www.hungryforgodchurch.org</p>
<p>JJ's Care Home Co-ed, \$100 non-refundable deposit, \$450 per month with no meals or \$500 per month with meals provided. 35 beds, 2 residents per room. Interview and screening process.</p>	<p>East 2935 E. 12th St. Austin, TX. 78702 (512) 472-4155 Bus # 6, 350, 135, 2, 482</p>
<p>Kennedy's Place Males and Females. Single or shared rooms for \$450-500. Includes cable television, washer/dryer, internet services, and local telephone service.</p>	<p>Multiple locations in Austin, call for more information: (512) 230-9609 All homes on bus routes.</p>
<p>Lifework's – Transitional Living Co-ed transitional housing for homeless youth ages 16-23. The number of beds and costs vary, subject to screening. Assists with education, skills and independence.</p>	<p>North 4606 Connelly Austin, TX. 78751 (512) 458-2704 www.lifeworksaustin.org</p>
<p>The Living Center Males only, \$112.50 per week or \$450 per month. Must be employable or receive SSI. No sex offenses. Must prove identification.</p>	<p>Southeast 4611 Bucks Run Austin, Texas 78744 (512) 627-6411 Bus # 333, 127, 7, 486</p>

<p>Loving's Care Homes Males and females, \$125/week, or \$500/month. Transitional housing with 37 beds, several locations in Austin. Support services and faith-based meetings. Subject to screening.</p> 	<p>Multiple locations throughout Austin.</p> <p>Mailing Address: P.O. Box 143537 Austin, TX, 78714-537 (512) 696-7685</p>
<p>Luke 4:18-House of Glory Females only. \$200 deposit, \$100 per week. Subject to screening.</p>	<p>North 906 Cripple Creek Dr. Austin, TX. 78758</p> <p>(512) 750-8061</p> <p>Bus #1L, 101, 485</p>
<p>Ministry of Challenge Males only, very transitional housing focused on faith-based substance abuse recovery. Approximately \$400 per month (cost vary depending on individual status). Must make 6 month commitment. 31 beds, 5 per room. No sex offenses.</p>	<p>East 1500 E. 12th St. Austin, TX. 78702</p> <p>(512) 370-8960 www.ministryofchallenge.org</p>
<p>North Austin Foundation – Project Helping Hand (PHH) & AA 24 Hour Club PHH is designed to house people in transition to a treatment center or sober living home. Includes 6 men's beds and 4 women's beds. Laundry and kitchen facilities are available.</p> <p>The maximum stay for a client of PHH is 30 nights. There is no cost associated with the services provided. Potential clients need to meet set criteria to be admitted.</p> <p>Call or walk-in for help. A staff member is available weekdays at any hour.</p>	<p>1000 Prairie Austin, TX. 78758</p> <p>(512) 837-9362 northaustinfoundation.com</p> <p>Bus #1, 485</p> <p>TIP: The 24 Hour Club is always open for anyone in recovery from alcoholism and addiction to be in fellowship with each other.</p>

<p>North Austin Sober House</p> <p>\$125 per week or \$500 per month. Residents required to work a 12-step recovery program. Must be employable. Minimum 3 month commitment, interview required. No violent offenses or sex offenses.</p> 	<p>North - 9404 Mountain Quail Austin, TX 78757 Bus #1M, 142, 325, 240, 481</p> <p>North - 8905 Pointer Ln. Austin, TX 78757 Bus #325, 240, 383, 1M, 481</p> <p>North - 1417 South Meadows Austin, TX 78757 Bus #392, 1</p> <p>(512) 497-2147</p>
<p>Oxford Homes</p> <p>Males and females, \$100 per week. 5-10 per house. Meals not provided. Targets those in recovery and ex-offenders.</p>	<p>10 Men's Homes & 5 Women's Homes throughout Austin</p> <p>Call for more information: Vacancy hotline: (512) 879-6368 General questions: 1- 800-689-6411</p> <p>www.texasoxfordhouses.org</p>
<p>Picture Perfect Co-Op Living</p> <p>Picture Perfect Co-Op Living provides all inclusive living arrangements throughout Austin and Central Texas that include cable television, telephone, linens, washer-dryer, some transportation, therapy and food in an all-bills-paid environment. We accept ex-offenders and parolees, MHMR and have multiple properties for both men and women. All properties are located on bus-lines. \$500 per month. We accept SSI / SSDI and other vouchers.</p>	<p>Multiple locations throughout Austin.</p> <p>Mailing Address: 907 Karen Ave Austin, TX 78757</p> <p>(512) 296-7995 (512) 363-0196</p>

<p style="text-align: center;">Safe Place</p> <p>An emergency shelter for female survivors of domestic violence or sexual assault. Arrangements are made for male survivors. Thirty beds are available at no cost.</p>	<p style="text-align: center;">Mailing Address: P.O. Box 19454 Austin, TX. 78760</p> <p style="text-align: center;">24 Hour Hotline: (512) 267-SAFE (7233)</p> <p style="text-align: center;">www.safeplace.org</p>
<p style="text-align: center;">Salvation Army</p> <p>Provides an emergency shelter, adult rehabilitation center residential program, and women & children's shelter.</p> <p style="text-align: center;">Call for more information.</p> <div data-bbox="115 695 812 966">  <div style="display: inline-block; vertical-align: middle; margin-left: 10px;"> <p style="font-size: 2em; margin: 0;">DOING THE MOST GOODSM</p> </div> </div>	<p style="text-align: center;">Emergency Shelter – Downtown: 501 E. 8th St. Austin, TX. 78701 (512) 476-1111 Near all downtown bus routes</p> <p style="text-align: center;">Adult Rehabilitation Center – South: 4216 South Congress Avenue Austin, Texas 78745 (512) 447-2272 Bus #1L, 1M, 101, 486</p> <p style="text-align: center;">Shelter for Women & Children – Northeast: 4523 Tannehill Lane Austin, TX 78721-1732 (512) 933-0600 Bus #6, 18, 323</p> <p style="text-align: center;">www.salvationarmyaustin.org</p>
<p style="text-align: center;">Second Chances Sober Home</p> <p>Recovery supported sober living. Must have 30 days sober, attend regular 12 step groups, and have a sponsor. Parole and probation accepted. \$125-195 weekly, \$200 deposit.</p>	<p style="text-align: center;">Northeast 6302 Arnold Dr. Austin, TX 78723 And 5506 Coventry Ln. Austin, TX 78723</p> <p style="text-align: center;">Bus #20, 300</p> <p style="text-align: center;">(512) 801-4778</p>
<p style="text-align: center;">Sharon's Transitional Women's House</p> <p>Transitional housing for women. Must be 30 days clean and sober, and agree to follow house rules and structure. Three bedroom, two bathroom house. \$140.00 for shared room and \$150.00 for single room.</p>	<p style="text-align: center;">2212 Palmera Cove Austin, TX 78744</p> <p style="text-align: center;">512-743-4508</p>

<p>Shekiah Village</p> <p>Co-ed, \$100 per week or \$400 per month, \$75 application fee. Must be employed or receive SSI benefits. No violent offenses.</p>	<p>North – 9800 Parkfield Drive Austin, TX 78758 (512) 937-6219</p> <p>Bus # 10, 323, 485</p>
<p>Shirley's House</p> <p>Co-ed, \$125 non-refundable deposit, \$525 per month. 9 beds, three meals a day, laundry facilities, phone and cable. Subject to screening. No sex offenses.</p>	<p>Northeast - 7308 Meadowood Dr. Austin, TX, 78723 Bus # 20, 323, 37</p> <p>Northeast - 7104 Fred Morse Dr. Austin, Texas 78723 Bus #37</p> <p>(512) 434-9920</p>
<p>Sober Home</p> <p>Males and Females, \$200 refundable deposit, \$500 per month. \$100 one-time fee for drug testing. Requires 90 day minimum commitment, residents can stay as long as they need while working a 12-step program. Laundry facilities, phone and cable. No meals. AA/NA within walking distance.</p>	<p>Cedar Park 913 Timber Trail Cedar Park, TX 78613</p> <p>(512) 507-2972 (512) 507-2971</p> <p>Not close to bus routes.</p>
<p>South Austin Marketplace, Inc. (SAMP)</p> <p>\$100 deposit, \$140 per week for double room and \$130 per week for single room. 100 beds. Cable & telephone provided. Application required.</p>	<p>Southeast 2101 E. Ben White Blvd Austin, TX. 78741</p> <p>(512) 443-2804</p> <p>Bus #14, 27, 127, 328.</p>
<p>St. Maureen's Recovery House</p> <p>Recovery Supported housing for men who have graduated a 28 day inpatient program or probation or parole. \$115/week. \$230 deposit (can be paid over course of first month.)</p>	<p>Central Austin 2401 and 2404 La Casa Ln Austin, TX 78704</p> <p>Bus #3, 331, 338, 484 (512) 423-8585</p>

<p style="text-align: center;">Stepping Stones Sober Living Homes</p> <p>We offer clean, safe, affordable housing with all the comforts of home and the fellowship of a close-knit peer support group . \$160/week for a private room, \$135.00/week for a semi-private room, \$135.00 sobriety deposit.</p>	<p style="text-align: center;">Multiple Locations throughout Austin. (512) 627-8038 E-mail: info@youraustinhouse.com Website: http://steppingstonessoberlivinghomes.com/home</p>
<p style="text-align: center;">Straight Way Ministry</p> <p>Straight Way Ministry is a one year live-in discipleship program for men. Stanley Clark is the Director of the ministry and is blessed by the assistance of his wife, Ava.</p>	<p style="text-align: center;">North Austin 1734 Rutland Drive Austin, Texas 78758</p> <p style="text-align: center;">Secure Mailing Address: 8760-A Research Blvd #232 Austin, Texas 78758 (512) 836-3282 http://www.nacconline.info</p>
<p style="text-align: center;">Texas Baptist Children's Home</p> <p>Single females with dependent children, \$50 per month. Room for up to 30 women with children. No sex offenses.</p>	<p style="text-align: center;">Round Rock 1101 N. Mays Round Rock, TX. 78664 (512) 246-4257 www.childrenatheartministries.org</p> <p style="text-align: center;">Not near bus route.</p>
<p style="text-align: center;">Texas Reach Out Ministries</p> <p>Several homes for males and females. \$200.00 deposit, \$85 per week, \$25.00 per week for food. Christ centered approach, spiritual class attendance required. Screening process. No sex offense convictions.</p>	<p style="text-align: center;">Mailing Address: P.O. Box 17006 Austin, TX. 78760 (512) 291-0921</p> <p style="text-align: center;">www.texasreachout.org reachoutTX@yahoo.com</p>
<p style="text-align: center;">True Light Ministries</p> <p>Males and Females. \$100 one time deposit, \$555 per month. Provides meals, laundry, phone, internet, cable tv, help with obtaining and paying for IDs, and some transportation. No sex offense convictions.</p>	<p style="text-align: center;">Women's House - Northeast: 6501 Ashland Dr. Austin, TX 78723</p> <p style="text-align: center;">Men's House - Northeast: 3005 and 3014 Val Dr. Austin, TX 78723 (512) 507-6018</p>

<p style="text-align: center;">Winners House</p> <p>Males only. \$100 deposit, \$475 per month. No sex offense convictions. Screening required.</p>	<p style="text-align: center;">Men's House - East</p> <p>8203 Riverstone Dr. Austin, TX 78724 Bus # 37</p> <p style="text-align: center;">(512) 577-9057 (512) 799-9057</p>
<p style="text-align: center;">Victory Ministries Christian Home for Men</p> <p>Males only, no charge for room and board. Must go through interview process and make 6 month commitment to participate in structured program. Resident pays for electronic monitoring phone.</p>	<p style="text-align: center;">East</p> <p>2300 Canterbury St Austin, TX 78702</p> <p style="text-align: center;">(512) 480-9628</p> <p style="text-align: center;">Bus # 22, 21, 17, 320</p>

OTHER HOUSING RESOURCES

<p>Austin Tenant's Council</p> <p>Provides protection of tenant's rights and educates the community of fair housing. Provides telephone and in-person counseling for tenant/landlord disputes. Publishes a Guide to Affordable Housing in the Greater Austin Area for those looking for affordable apartments.</p>	<p>1640-B East 2nd St. Suite 150 Austin, TX 78702</p> <p>Telephone Counseling: (512) 424-1961 Appointments: (512) 474-7006</p>
<p>Foundation Communities</p> <p>Provides low-cost, quality housing for individuals and families at several Austin locations. Offers case management services to assist with employment, health care, and transportation. Has waiting list. Applicants must meet income guidelines and pass criminal and credit checks. 1-2 years clear of felony arrest, no sex offenses. No manufacturing or selling of drug charges allowed.</p>	<p>Housing located throughout Central Texas. Call for more information:</p> <p>(512) 447-2026 www.foundcom.org</p>
<p>Front Steps</p> <p>Front Steps is committed to providing a full range of services to support our clients in moving from homelessness to safe, affordable long-term housing. Front Steps operates supportive housing programs for chronically homeless individuals and closely coordinates with other homeless services providers in the community to access both transitional and permanent housing options.</p>	<p>Mailing Address:</p> <p>PO Box 684519 Austin, TX 78768-4519</p> <p>(512) 305-4100 www.frontsteps.org</p>
<p>Green Doors</p> <p>Founded in 1990 by a formerly homeless young woman, Green Doors' mission is to prevent and help end homelessness and poverty housing for those working to achieve independent living in Central Texas. Green Doors has a affordable housing program that offers two properties: one bedrooms for \$700/mo and two bedrooms for \$800-\$900/mo.</p>	<p>Physical Address:</p> <p>1503 S. I-35 Austin, TX 78741</p> <p>Mailing Address:</p> <p>PO Box 685065 Austin, TX 78768</p> <p>(512) 469.9130 1-866-412-6591</p>

<p>Housing Authority of the City of Austin (HACA) Owns and operates 1,929 units of conventional public housing in 19 developments throughout Austin. Development sites range from high-rise apartments on Lady Bird Lake to small duplexes in residential neighborhoods. HACA also manages the Housing Choice Voucher/Section 8 Program that provides rental vouchers for more than 5,000 units of housing in Austin's private rental market.</p>	<p>To apply for housing, visit: 1124 S. IH-35. Austin, TX 78704</p> <p>(512) 477-4488 www.hacanet.org/</p>
<p>Housing Authority of Travis County The Housing Authority of Travis County is an independent, government funded agency charged with the responsibility to provide access to safe, decent, low income housing to help meet the housing needs of the residents of Travis County, Texas.</p> <p>The Housing Authority of Travis County (HATC) exists to provide safe, decent and sanitary housing for low income families in Travis County, which includes the city of Austin and most of the area surrounding Austin, including: Cedar Park, Lago Vista, Lakeway, Del Valle, Manor, Elgin, Pflugerville, as well as parts of Leander and Manchaca.</p>	<p>Physical Address: 502 East Highland Mall Blvd., Suite 106-B Austin, Texas 78752</p> <p>(512) 480-8245 http://www.hatctx.com/</p>
<p>Project Transitions Provides housing for males and females with HIV/AIDS. Three locations.</p>	<p>P.O. Box 4826 Austin, TX 78765</p> <p>(512) 454-8646 www.projecttransitions.org email: info@projecttransitions.org</p>

MILITARY/VETERAN RESOURCES

<p>The Attorney General of Texas Child Support Division - HEROES</p> <p>The HEROES project:</p> <ul style="list-style-type: none"> • Offer service members, veterans and their dependents enhanced, personalized assistance in addressing paternity establishment, child support and parenting time (custody/visitation) matters; • Provide appropriate relief in Texas child support cases where military service/combat related injuries have contributed to non-compliance with court orders; and • Promote positive co-parenting solutions for service members and families. 	<p>Contact the Texas Child Support Division's HEROES Program:</p> <p>512-460-6400</p> <p>HEROES@texasattorneygeneral.gov</p> <p>For other useful attorney general hotline numbers, please refer to the Miscellaneous section at the back of this guide.</p>
<p>Partners Across Texas</p> <p>Partners Across Texas (PAT) is an inter-agency and multi-organizational collaboration to enhance support for Texas Army and Air National Guard Service, family members and military veterans within the State of Texas.</p> <p>The purpose of this partnership is to establish a framework for a mutually reinforcing, multi-organization relationship that benefits all Texas National Guard service members and veterans within the State of Texas and enhances the services available to them and their families.</p> <p>Services include:</p> <ul style="list-style-type: none"> • Finance and employment • Mental health and medical care • Emergency assistance and deployment support • Family support and housing • Education and legal 	<p>Texas Veterans Commission 1-(800)-252-8387(VETS)</p> <p>Austin Vet Center 2015 S. I.H. 35, Suite 101 Austin, TX 78741 Phone: (512) 416-1314</p> <p>www.texvet.com</p>
<p>Selective Service System</p> <p>Males 18-25 years of age are required to register with the Selective Service System. Go online to register.</p>	<p>Register online at: www.sss.gov</p>
<p>Travis County Health and Human Services Veterans Department</p> <p>Provides eligible veterans, their dependents and survivors direct and general support and assistance in obtaining all benefits from which they are entitled from the federal Veteran's Administration (VA).</p>	<p>100 N IH 35 #2400 (Palm Square) Austin, TX 78701 (512) 854-9340</p> <p>http://www.co.travis.tx.us/veterans_services/</p>

Veterans Affairs (VA) Outpatient Clinic

Provides a full array of physical health, substance abuse, and mental health to eligible veterans. By appointment only.

Monday through Friday
7:30 AM to 4:00 PM

7901 Montopolis Dr.
Austin, TX. 78741

512-823-4000

www.va.gov

MISCELLANEOUS

FINDING HELP IN TEXAS

State Agencies Offering Services:

Texas Health and Human Services Commission (HHSC):

*Mission: to maintain and improve the health and human services system in Texas and to administer its programs in accordance with the highest standards of customer service and accountability for the effective use of funds. www.hhsc.state.tx.us or 1-(877)-541-7905.**

Texas Department of Aging and Disability Services (DADS):

Mission: to provide a comprehensive array of aging and disability services, supports, and opportunities that are easily accessed in local communities. www.dads.state.tx.us or (512) 438-3011

Texas Department of Family and Protective Services (DFPS):

Mission: to protect children, the elderly, and people with disabilities from abuse, neglect, and exploitation by involving clients, families and communities. www.dfps.state.tx.us or Call 9-1-1 for emergency. To report child or elderly abuse 1-(800)-252-5400. Austin offices: (512) 369-7000 or (512) 834-3195.

Texas Department of Assistive and Rehabilitative Services (DARS):

Mission: to work in partnership with Texans with disabilities and families with children who have developmental delays to improve the quality of their lives and to enable their full participation in society. www.dars.state.tx.us or 1-(800)-628-5115.

Texas Department of State Health Services (DSHS):

Mission: to improve health and well-being in Texas. www.dshs.state.tx.us or (512)-458-7111 or 1-(888)-963-7111 or TDD Relay Texas 1-(800)-735-2898.

TIP: If you have a **felony** drug conviction or are on deferred adjudication with a felony drug charge as of August 22, 1996, the State of Texas has permanently barred assistance from two Health and Human Services programs: 1) the Supplemental Nutrition Assistance Program (SNAP) – previously known as the Food Stamp Program. This includes emergency food stamps, food stamps and 2) the Temporary Assistance for Needy Families (TANF) program.

HELPFUL CRIMINAL JUSTICE NUMBERS

Austin Police Department – Administration	(512) 974-5030
Travis County Attorney	(512) 854-9415
Travis County Clerk	(512) 854-9188
Travis County Counseling and Education Services	(512) 854-9540
Travis County Criminal Courts Administration	(512) 854-9244
Travis County District Attorney	(512) 854-9400
Travis County District Clerk Criminal	(512) 854-9420
Travis County District Courts Administration (General) Administration (Civil) Administration (Criminal)	(512) 854-9300 (512) 854-9096 (512) 854-9244
Travis County Domestic Relations	(512) 854-9696
Travis County Health and Human Services	Main Office - (512) 854-4100 Housing and Weatherization - (512) 479-8355 Post Road Facility - Deaf Services and Emergency Assistance - (512) 854-9205 Southpark Facility - (512) 707-3220 East Rural Community Center - (512) 272-5561 North Rural Community Center - (512) 854-4120 South Rural Community Center - (512) 854-9130 Northwest Community Center - (512) 267-3245
Travis County Sheriff's Office	512-974-0845 Central Booking Facility - (512) 854-9889 County Jail – Downtown - (512) 854-9033 Correctional Complex - Del Valle - (512) 854-4180
Travis County Adult Probation	Central Unit: (512) 854-4600 North Unit: (512) 854-9775 Pretrial Services: (512) 854-9381 SMART Unit: (512) 854-3150 South Unit: (512) 854-2723 Victim Services: (512) 854-4962
Travis County Mental Health Public Defender Office	(512) 854-3030
Travis County Juvenile Public Defender Office	(512) 854-4128
Travis County Office of Child Representation	(512) 854-7312 (Fax) 854-7316
Office Of Parent Representation	(512) 854-7305 (Fax) 854-7317
Travis County Pretrial Services	(512) 854-9381
Travis County – Veteran Services	(512) 854-9340
Texas Department of Criminal Justice (TDCJ)	(512) 463-9988
TDCJ – Pardons and Parole Division	(512) 339-9142 (North) (512) 442-8367 (South)
TDCJ – Travis State Jail	(512) 926-4482
Texas Board of Pardons and Parole	(512) 406-5229

HELPFUL ATTORNEY GENERAL NUMBERS

Public Information and Assistance	800-252-8011
Child Support Program	800-252-8014
Deaf Outreach (TTY)	800-572-2686
Crime Victim's Compensation Program	800-983-9933
Open Records	877-673-6839
Consumer Protection Hotline	800-621-0508
Access and Visitation Hotline	866-292-4636

TRANSPORTATION

CAPITAL METRO BUS:

Effective January 16, 2011, **the Disability Fare Card will become the Reduced Fare ID Card.** Those who have ridden with the Disability Fare Card will begin paying a reduced fare equal to one-half of the regular-priced fare. Riders with a Disability Fare Card may use the card to receive the reduced fare. Once the card expires, riders can apply for the Reduced Fare ID Card which can be applied for at the Capital Metro Transit Store at 323 Congress Ave. For questions about the Reduced Fare ID Card, contact the Transit Store at (512) 369-6058. For questions about the fares in general, call the Go Line at (512) 474-1200.

<u>Fare Type</u>	<u>Local</u>	<u>Local Reduced</u>
Single Ride	1.00	.50
Day Pass	2.00	1.00
7-day pass	9.00	4.50
31-day pass	33.00	15.00

To plan your trip, call (512) 474-1200 for specific route information, or visit www.capmetro.org!

AUSTIN YELLOW BIKE PROJECT:

Earn your very own bike while learning all the basics of bicycle repair. This is a skills-based program where you volunteer 24 hours while you complete all the tasks that constitute a full overhaul on a bike to be sold by YBP; then, you get to pick your own bike and fix it up for yourself for free – excepting any new parts you may need to buy to make it complete.

No bike repair experience is necessary, but patience and an ability to work independently with minimal instruction is highly recommended. Simply stop by during any of our open hours and talk to a Coordinator to get started building the bike of your dreams.

For more information, call (512) 524-5299 or visit www.austinyellowbike.org

Austin Yellow Bike Project is located at:

1216 Webberville Rd.
Austin, TX 78721

AUSTIN PUBLIC LIBRARY

THE AUSTIN PUBLIC LIBRARY SYSTEM SEE MAP ON THE OTHER SIDE.

		S	M	T	W	T	F	S	Capital Metro Bus Routes 474-1200 www.capmetro.org. Call Capital Metro for details and map.
		12-6	10-9	10-9	10-9	10-9	10-6	10-6	
1. Faulk Central Library	800 Guadalupe St. 78701	574-7400	12-6	10-9	10-9	10-9	10-6	10-6	44 downtown bus routes come within a few blocks of the Central Library complex.
2. Austin History Center	810 Guadalupe St. 78701	574-7480	12-6	closed	10-6	10-6	10-6	10-6	2
3. Carver Branch	1161 Arguilla St. 78702	574-9060	2-6	10-9	10-9	10-9	closed	10-5	4, 17, 100, 122, 135, 300
4. Cepeda Branch	651 N. Pleasant Valley Rd. 78732	574-7372	closed	10-9	10-9	10-9	closed	10-5	333
5. Hampton Branch at Oak Hill	5125 Convict Hill Rd. 78749	574-9900	closed	10-9	10-9	10-9	closed	10-5	3, 21, 22
6. Hawnson Branch	2500 Exposition Blvd. 78703	574-8800	closed	10-9	10-9	10-9	closed	10-5	IL 1M, 101, 142, 325
7. Little Walnut Creek Branch	835 W. Funderburg Ln. 78758	574-9860	2-6	10-9	10-9	10-9	closed	10-5	3, 103, 311
8. Manchaca Road Branch	5500 Manchaca Rd. 78745	574-8700	2-6	10-9	10-9	10-9	closed	10-5	240
9. Milwood Branch	17500 Amberst Dr. 78727	574-9880	closed	10-9	10-9	10-9	closed	10-5	3, 19, 325
10. North Village Branch	2505 Steck Ave. 78757	574-9960	closed	10-9	10-9	10-9	closed	10-5	2, 135, 350
11. Oak Springs Branch	3101 Oak Springs Dr. 78702	574-9920	closed	10-9	10-9	10-9	closed	10-5	19, 339, 661
12. Old Quarry Branch	7051 Village Center Dr. 78731	574-8860	closed	10-9	10-9	10-9	closed	10-5	IL 1M, 101, 201, 333
13. Pleasant Hill Branch	211 E. William Cannon Dr. 78745	574-3940	closed	10-9	10-9	10-9	closed	10-5	4, 20, 331, 350
14. Ruiz, Daniel E. Branch	1600 Grove Blvd. 78741	574-7500	closed	10-9	10-9	10-9	closed	10-5	300, 323, 161
15. St. John Branch	7500 Blessing Ave. 78752	574-7570	closed	10-9	10-9	10-9	closed	10-4	311
16. Southeast Branch	5803 Nueces Crossing Rd. 78744	574-8840	closed	10-9	10-9	10-9	closed	10-5	383
17. Spicewood Springs Branch	8637 Spicewood Springs Rd. 78759	574-3830	closed	10-9	10-9	10-9	closed	10-5	7, 21, 22, 320
18. Terrazas Branch	105 E. Cesar Chavez St. 78702	574-3625	closed	10-9	10-9	10-9	closed	10-5	5
19. Twin Oaks Branch	1800 S. Fifth St. 78704	574-9980	closed	10-9	10-9	10-9	closed	10-5	20, 23, 37, 137
20. University Hills Branch	4721 Loyola Ln. 78723	574-9940	closed	10-9	10-9	10-9	closed	10-5	37, 137, 300
21. Windsor Park Branch	5833 Westminister Dr. 78723	574-9840	closed	10-9	10-9	10-9	closed	10-5	3
22. Yarbrough Branch	2260 Hancock Dr. 78756	574-8820	closed	10-9	10-9	10-9	closed	10-5	3
23. Recycled Reads (used book store)	5335 Burnet Rd. 78756	323-5123	12-6	closed	closed	12-6	12-6	12-6	3

FOR INFORMATION ON HOLIDAY AND OTHER LIBRARY CLOSURES VISIT WWW.CITYOFAUSTIN.ORG/LIBRARY

TELEPHONE NUMBERS

Locations and Hours recording 974-7301

Information and Reference 974-7400

Mon.-Thurs. 10 a.m.-5 p.m., Fri.-Sat. 10 a.m.-6 p.m.,
Sund. 12 noon-6 p.m.

Information en español 974-3637

Youth Programs recording 974-9820

The City of Austin is committed to compliance with the Americans
With Disabilities Act. Reasonable modifications and equal access to
communications will be provided upon request.



THOUSANDS OF USED BOOKS, AND
ASSORTED MEDIA PRICED TO SELL

5335 BURNET ROAD | 512-323-5123 | WWW.RECYCLEDREADS.ORG

COMMUNITY CARE CLINIC INFORMATION

New patients call 512-978-9015

Serving Central Texas since the 1970s. We accept Medicaid, Medicare, MAP, CHIP, and Sliding Fee Scale. Now accepting new patients -- call the Patient Access Center at 978-9015.

Behavioral Health, Nutrition Counseling, and Clinical Pharmacy Services are available at multiple sites by referral.

A. K. Black

Family Medicine including children
Women's Health & Maternity Care
928 Blackson Ave., Austin, TX 78752
Phone: 512-978-9740

Austin Resource Center for the Homeless (ARCH)

Family Medicine, Dental, Vision, Behavioral Health
500 E. 7th St., Austin, TX 78701
Phone: 512-978-9920

Austin Travis County Integral Care (ATCIC) #1

Family Medicine - ATCIC Referral only
825 E. Rundberg, #F, Austin, TX 78753
Phone: 512-804-3913

Austin Travis County Integral Care (ATCIC) #2

Family Medicine - ATCIC Referral only
1631 E. Second St., Austin, TX 78702
Phone: 512-804-3913

Ben White Dental

General & Pediatric Dentistry
1221 W. Ben White, #112B, Austin, TX 78704
Phone: 512-978-9700

Children's Wellness Center-UT School of Nursing

Pediatrics
5301 Ross Road, #H, Del Valle, TX 78617
Phone: 512-386-3335

David Powell

HIV & Primary Care
4614 North IH-35, Austin, TX 78703
Phone: 512-978-9100

Del Valle

Internal Medicine
3518 FM 973, Del Valle, TX 78617
Phone: 512-978-9760

East Austin

Pediatrics, Women's Health, Maternity Care
211 Comal St., Austin, TX 78702
Phone: 512-978-9200

Family Wellness Center-UT School of Nursing

Family Medicine including children
2901 North IH-35, #101, Austin, TX 78722
Phone: 512-232-3900

Hancock

Family Medicine, Walk-in appointments
1000 E. 41st St., Ste. 925, Austin, TX 78751
Phone: 512-978-9940

Manor

Family Medicine including children, Internal Medicine
600 W. Carrie-Manor St., Manor, TX 78653
Phone: 512-978-9780

Montopolis

Family Medicine including children
Women's Health & Maternity Care
1200-B Montopolis
Phone: 512-978-9800

North Central

Family Medicine, Internal Medicine, Pediatrics,
Women's Health, Maternity Care
1210 W. Braker Lane, Austin, TX 78758
Phone: 512-978-9300

North Central Dental

General & Pediatric Dentistry
1210 W. Braker Lane, Austin, TX 78758
Phone: 512-978-9880

Oak Hill

Family Medicine including children
Women's Health, Maternity Care
8656-A Hwy 71 West, Suite C, Austin, TX 78735
Phone: 512-978-9820

Pflugerville

Family Medicine including children, Internal Medicine
Women's Health, Maternity Care
15822 Foothill Farms Loop, Pflugerville, TX 78660
Phone: 512-978-9840

RBJ Dental

General Dentistry
15 Waller St., Austin, TX 78702
Phone: 512-978-9895

Rosewood Zaragosa

Family Medicine, Internal Medicine, Pediatrics
Women's Health, Maternity Care
2802 Webberville Rd., Austin, TX 78702
Phone: 512-978-9400

Rundberg

Family Medicine, Internal Medicine, Pediatrics
Specialty Care
825 E. Rundberg, #B1, Austin, TX 78753
Phone: 512-978-9600

South Austin

Family Medicine, Internal Medicine, Pediatrics
Women's Health, Maternity Care
2529 S. First St., Austin, TX 78704
Phone: 512-978-9500

South Austin Dental

General Dentistry

When You Just Can't Wait – Convenient Care/Walk-In Services

Cuando no puede esperar – Convenientes servicios y atención sin cita

If you are experiencing an illness or minor injury that needs prompt care after-hours, we now have a walk-in clinic with expanded hours at our Hancock and William Cannon health center locations. During office hours, we ask that you first call your primary care provider to see if he or she can see you that day. If not, your provider will refer you to one of these two locations.

Some of the things we treat include:

- Cough, cold or sore throat
- Fever or flu symptoms, vomiting
- Ear infection
- Cuts, bumps and sprains
- Twisted or sprained ankle
- General wound care
- Minor skin rash
- Mild asthma
- Basic laboratory testing
- Minor procedures
- Urinary tract infections
- If you aren't sure, call us

2529 S. First St., Austin, TX 78704
Phone: 512-978-9865

William Cannon

Family Medicine, Internal Medicine, Pediatrics
Walk-in appointments
6801 S IH-35, #1-E, Austin, TX 78744
Phone: 512-978-9960

Women's Health Center

Women's Maternity & Gynecology Specialty Care
Referral only
1313 Red River, #320, Austin, TX 78701
Phone: 512-978-8870

- Fiebre, síntomas de gripe,
- vómitoInfección de oídos
- Cortes, chichones y esguinces
- Torcedura o esguince de tobillos
- Curación general de heridas
- Salpullido de la piel
- Asma leve
- Análisis de laboratorios básicos
- Procedimientos menoresInfecciones en las vías urinarias
- Si usted no está seguro, llámen

Si está enfermo o tiene alguna lesión menor y después de horas necesita ser atendido con prontitud, el centro de salud de Hancock ahora tiene una clínica con horario extendido sin la necesidad de pedir una cita. Durante las horas de consulta, le pedimos que primero llame a su proveedor de atención primaria para ver si lo puede atender ese día. Si no puede, su proveedor lo remitirá a uno de estos dos centros.

Algunas cosas que atendemos son:

- Tos, resaca o dolor de garganta

NOTES
